



System i and System p
Backplanes and cards





System i and System p
Backplanes and cards

Note

Before using this information and the product it supports, read the information in “Notices” on page 79 and the *IBM Systems Safety Information* manual, G229-9054.

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Safety and environmental notices

Safety notices may be printed throughout this guide:

- **DANGER** notices call attention to a situation that is potentially lethal or extremely hazardous to people.
- **CAUTION** notices call attention to a situation that is potentially hazardous to people because of some existing condition.
- **Attention** notices call attention to the possibility of damage to a program, device, system, or data.

World Trade safety information

Several countries require the safety information contained in product publications to be presented in their national languages. If this requirement applies to your country, a safety information booklet is included in the publications package shipped with the product. The booklet contains the safety information in your national language with references to the U.S. English source. Before using a U.S. English publication to install, operate, or service this product, you must first become familiar with the related safety information in the booklet. You should also refer to the booklet any time you do not clearly understand any safety information in the U.S. English publications.

Laser safety information

IBM® System i® models and System p® servers can use I/O cards or features that are fiber-optic based and that utilize lasers or LEDs.

Laser compliance

All lasers are certified in the U.S. to conform to the requirements of DHHS 21 CFR Subchapter J for class 1 laser products. Outside the U.S., they are certified to be in compliance with IEC 60825 as a class 1 laser product. Consult the label on each part for laser certification numbers and approval information.

CAUTION:

This product might contain one or more of the following devices: CD-ROM drive, DVD-ROM drive, DVD-RAM drive, or laser module, which are Class 1 laser products. Note the following information:

- **Do not remove the covers. Removing the covers of the laser product could result in exposure to hazardous laser radiation. There are no serviceable parts inside the device.**
- **Use of the controls or adjustments or performance of procedures other than those specified herein might result in hazardous radiation exposure.**

(C026)

CAUTION:

Data processing environments can contain equipment transmitting on system links with laser modules that operate at greater than Class 1 power levels. For this reason, never look into the end of an optical fiber cable or open receptacle. (C027)

CAUTION:

This product contains a Class 1M laser. Do not view directly with optical instruments. (C028)

CAUTION:

Some laser products contain an embedded Class 3A or Class 3B laser diode. Note the following information: laser radiation when open. Do not stare into the beam, do not view directly with optical instruments, and avoid direct exposure to the beam. (C030)

Power and cabling information for NEBS (Network Equipment-Building System) GR-1089-CORE

The following comments apply to the IBM System i models and IBM System p servers that have been designated as conforming to NEBS (Network Equipment-Building System) GR-1089-CORE:

The equipment is suitable for installation in the following:

- Network telecommunications facilities
- Locations where the NEC (National Electrical Code) applies

The intrabuilding ports of this equipment are suitable for connection to intrabuilding or unexposed wiring or cabling only. The intrabuilding ports of this equipment *must not* be metallically connected to the interfaces that connect to the OSP (outside plant) or its wiring. These interfaces are designed for use as intrabuilding interfaces only (Type 2 or Type 4 ports as described in GR-1089-CORE) and require isolation from the exposed OSP cabling. The addition of primary protectors is not sufficient protection to connect these interfaces metallically to OSP wiring.

Note: All Ethernet cables must be shielded and grounded at both ends.

The ac-powered system does not require the use of an external surge protection device (SPD).

The dc-powered system employs an isolated DC return (DC-I) design. The DC battery return terminal *shall not* be connected to the chassis or frame ground.

Product recycling and disposal

This unit must be recycled or discarded according to applicable local and national regulations. IBM encourages owners of information technology (IT) equipment to responsibly recycle their equipment when it is no longer needed. IBM offers a variety of product return programs and services in several countries to assist equipment owners in recycling their IT products. Information on IBM product recycling offerings can be found on IBM's Internet site at <http://www.ibm.com/ibm/environment/products/prp.shtml>.

Esta unidad debe reciclarse o desecharse de acuerdo con lo establecido en la normativa nacional o local aplicable. IBM recomienda a los propietarios de equipos de tecnología de la información (TI) que reciclen responsablemente sus equipos cuando éstos ya no les sean útiles. IBM dispone de una serie de programas y servicios de devolución de productos en varios países, a fin de ayudar a los propietarios de equipos a reciclar sus productos de TI. Se puede encontrar información sobre las ofertas de reciclado de productos de IBM en el sitio web de IBM <http://www.ibm.com/ibm/environment/products/prp.shtml>.



EU Only

Note: This mark applies only to countries within the European Union (EU) and Norway.

Appliances are labeled in accordance with European Directive 2002/96/EC concerning waste electrical and electronic equipment (WEEE). The Directive determines the framework for the return and recycling of used appliances as applicable throughout the European Union. This label is applied to various products to indicate that the product is not to be thrown away, but rather reclaimed upon end of life per this Directive.

In accordance with the European WEEE Directive, electrical and electronic equipment (EEE) is to be collected separately and to be reused, recycled, or recovered at end of life. Users of EEE with the WEEE marking per Annex IV of the WEEE Directive, as shown above, must not dispose of end of life EEE as unsorted municipal waste, but use the collection framework available to customers for the return, recycling, and recovery of WEEE. Customer participation is important to minimize any potential effects of EEE on the environment and human health due to the potential presence of hazardous substances in EEE. For proper collection and treatment, contact your local IBM representative.

Battery return program

This product may contain sealed lead acid, nickel cadmium, nickel metal hydride, lithium, or lithium ion battery. Consult your user manual or service manual for specific battery information. The battery must be recycled or disposed of properly. Recycling facilities may not be available in your area. For information on disposal of batteries outside the United States, go to <http://www.ibm.com/ibm/environment/products/batteryrecycle.shtml> or contact your local waste disposal facility.

In the United States, IBM has established a return process for reuse, recycling, or proper disposal of used IBM sealed lead acid, nickel cadmium, nickel metal hydride, and other battery packs from IBM Equipment. For information on proper disposal of these batteries, contact IBM at 1-800-426-4333. Please have the IBM part number listed on the battery available prior to your call.

For Taiwan: Please recycle batteries.



For the European Union:



Note: This mark applies only to countries within the European Union (EU).

Batteries or packaging for batteries are labeled in accordance with European Directive 2006/66/EC concerning batteries and accumulators and waste batteries and accumulators. The Directive determines the framework for the return and recycling of used batteries and accumulators as applicable throughout the European Union. This label is applied to various batteries to indicate that the battery is not to be thrown away, but rather reclaimed upon end of life per this Directive.

In accordance with the European Directive 2006/66/EC, batteries and accumulators are labeled to indicate that they are to be collected separately and recycled at end of life. The label on the battery may also include a chemical symbol for the metal concerned in the battery (Pb for lead, Hg for mercury and Cd for cadmium). Users of batteries and accumulators must not dispose of batteries and accumulators as unsorted municipal waste, but use the collection framework available to customers for the return, recycling, and treatment of batteries and accumulators. Customer participation is important to minimize any potential effects of batteries and accumulators on the environment and human health due to the potential presence of hazardous substances. For proper collection and treatment, contact your local IBM representative.

For California: Perchlorate Material - special handling may apply. See www.dtsc.ca.gov/hazardouswaste/perchlorate.

The foregoing notice is provided in accordance with California Code of Regulations Title 22, Division 4.5 Chapter 33. Best Management Practices for Perchlorate Materials. This product/part may include a lithium manganese dioxide battery which contains a perchlorate substance.

IBM Cryptographic Coprocessor Card Return Program

The following information applies only for systems originally sold prior to July 1, 2006:

This machine may contain an optional feature, the cryptographic coprocessor card, which includes a polyurethane material that contains mercury. Please follow local ordinances or regulations for disposal of this card. IBM has established a return program for certain IBM Cryptographic Coprocessor Cards. More information can be found at <http://www.ibm.com/ibm/environment/products/prp.shtml>.

About this topic

This topic contains procedures and reference information that you or your service provider can use to place, install or remove backplanes and Redundant Array of Independent Disks (RAID) enablement cards.

For information about the accessibility features of this product, for users who have a physical disability, see "Accessibility features," on page 77.

Backplanes and cards

You might need to remove, replace, or install a Redundant Array of Independent Disks (RAID) enablement card or system backplane in the server. This section includes procedures so that you can perform these tasks.

Replacing this feature is a customer task. You can perform this task yourself, or contact a service provider to perform the task for you. You might be charged a fee by the service provider for this service.

To complete these procedures, you might also need to perform removal and replacement tasks from these topics:

- Control panel
- Fans
- Media device
- Voltage regulator

If you are planning to use this information in printed form, be sure to print all of the information that you need. You can find all of the information, in both HTML or PDF format, in the Installing features and parts topic.

For information about using your system backplane or RAID enablement card in an AIX® system or partition after installation, see SCSI PCI Adapters in the System p Information Center.

PDF file for backplanes and cards

You can view and print a PDF file of this information.

To view or download the PDF version of this document, select System backplane  (about 7 MB).

Saving PDF files

To save a PDF on your workstation for viewing or printing:

1. Right-click the PDF link in your browser.
2. Click the option that saves the PDF locally.
3. Navigate to the directory in which you want to save the PDF.
4. Click **Save**.

Downloading Adobe Reader

You need Adobe Reader installed on your system to view or print these PDFs. You can download a free copy from the Adobe Web site (www.adobe.com/products/acrobat/readstep2.html) .

Install the model 285, 52x, 55x, or 720 RAID enablement card

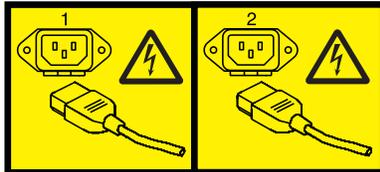
You might need to install a Redundant Array of Independent Disks (RAID) enablement card in the server. Use the procedure in this section to perform this task.

Prepare the system

1. Perform prerequisite tasks as described in “Before you begin” on page 20.
2. Stop the system. For instructions, see “Stop the system or logical partition” on page 24.
3. Disconnect the power source from the system by unplugging the system.

Note: This system might be equipped with a second power supply. Before continuing with this procedure, ensure that all power sources to the system have been completely disconnected.

(L003)



or



4. Remove the front cover. For instructions, see “Remove the front cover from the model 285, 52x, 55x, OpenPower 720, or the 0595 expansion unit” on page 36.

Attention:

- Attach a wrist strap to an unpainted metal surface of your hardware to prevent electrostatic discharge from damaging your hardware.
- When using a wrist strap, follow all electrical safety procedures. A wrist strap is for static control. It does not increase or decrease your risk of receiving electric shock when using or working on electrical equipment.
- If you do not have a wrist strap, just prior to removing the product from ESD packaging and installing or replacing hardware, touch an unpainted metal surface of the system for a minimum of 5 seconds.

Install the RAID enablement card

1. Pull out on the locking knobs of the RAID enablement card filler until you feel them unlock.
2. Remove the RAID enablement card filler from the system, as shown in Figure 1 on page 3 or Figure 2 on page 3.

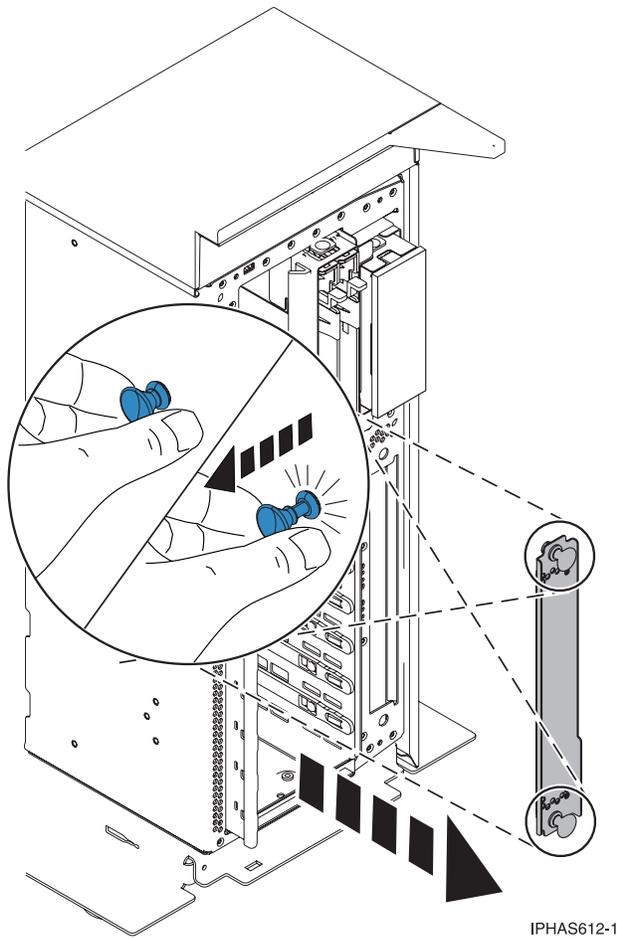


Figure 1. RAID enablement card filler in a stand-alone system unit

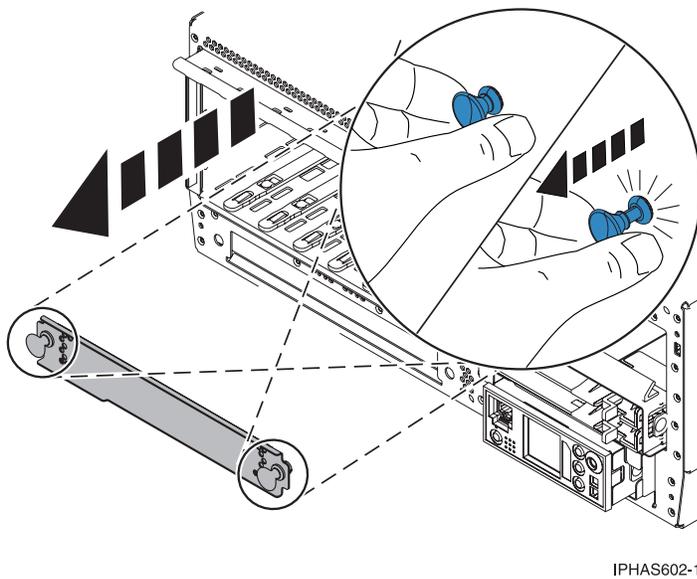


Figure 2. RAID enablement card filler in a rack-mounted system unit

3. Pull out on the locking knobs on the RAID enablement card to ensure that they are in the unlocked position.
4. Align the RAID enablement card with the slot in the system.
5. Slide the RAID enablement card fully into the system.
6. Press in on the locking knobs until you feel them lock into place, as shown in Figure 3 or Figure 4 on page 5.

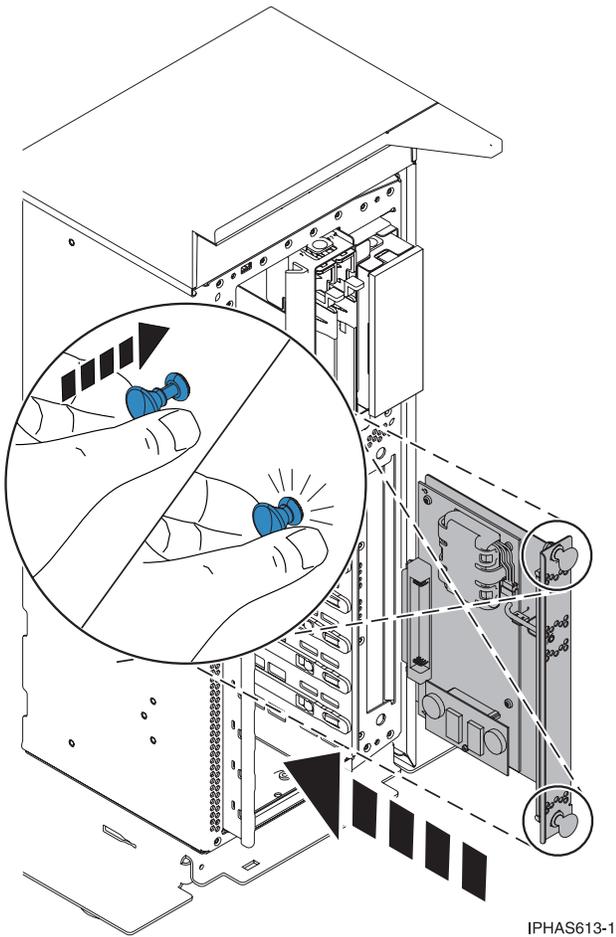
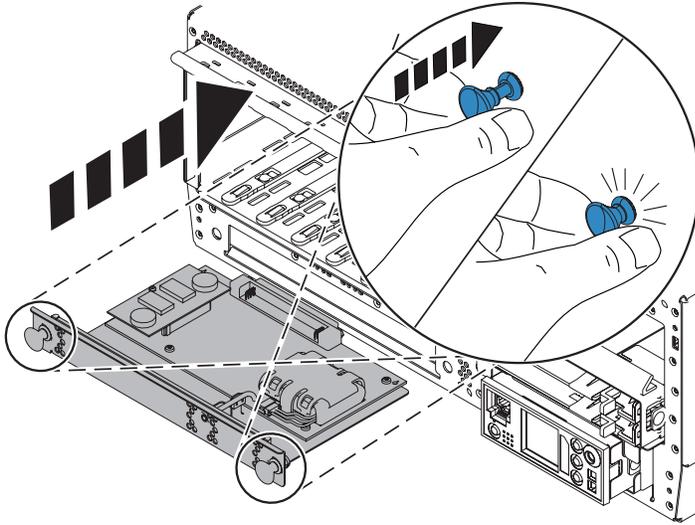


Figure 3. Stand-alone system unit RAID enablement card replacement



IPHAS603-1

Figure 4. Rack-mounted system unit RAID enablement card replacement

7. Replace the front cover. For instructions, see “Install the front cover on the model 285, 52x, 55x, OpenPower 720, or the 0595 expansion unit” on page 38.
8. Start the system. For instructions, see “Start the system or logical partition” on page 22.
9. Verify that the new resource is functional. For instructions, see “Verify the installed part” on page 58.

Remove the model 285, 52x, 55x, or 720 RAID enablement card

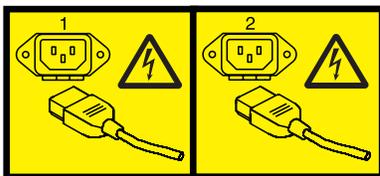
You might need to remove a Redundant Array of Independent Disks (RAID) enablement card from the server. Use the procedure in this section to perform this task.

Prepare the system

1. Perform prerequisite tasks as described in “Before you begin” on page 20.
2. Identify the RAID enablement card that you need to remove. For instructions, see “Identify a failing part” on page 64.
3. Stop the system. For instructions, see “Stop the system or logical partition” on page 24.
4. Disconnect the power source from the system by unplugging the system.

Note: This system might be equipped with a second power supply. Before continuing with this procedure, ensure that all power sources to the system have been completely disconnected.

(L003)



or



5. Remove the front cover. For instructions, see “Remove the front cover from the model 285, 52x, 55x, OpenPower 720, or the 0595 expansion unit” on page 36.

Attention:

- Attach a wrist strap to an unpainted metal surface of your hardware to prevent electrostatic discharge from damaging your hardware.
- When using a wrist strap, follow all electrical safety procedures. A wrist strap is for static control. It does not increase or decrease your risk of receiving electric shock when using or working on electrical equipment.
- If you do not have a wrist strap, just prior to removing the product from ESD packaging and installing or replacing hardware, touch an unpainted metal surface of the system for a minimum of 5 seconds.

Remove the RAID enablement card

1. Locate the RAID enablement card. The RAID enablement card is located below the disk drives.
2. Pull out on the locking knobs of the RAID enablement card until you feel them unlock.
3. Slide the RAID enablement card out of the system, as shown in Figure 5 on page 7 or Figure 6 on page 7.

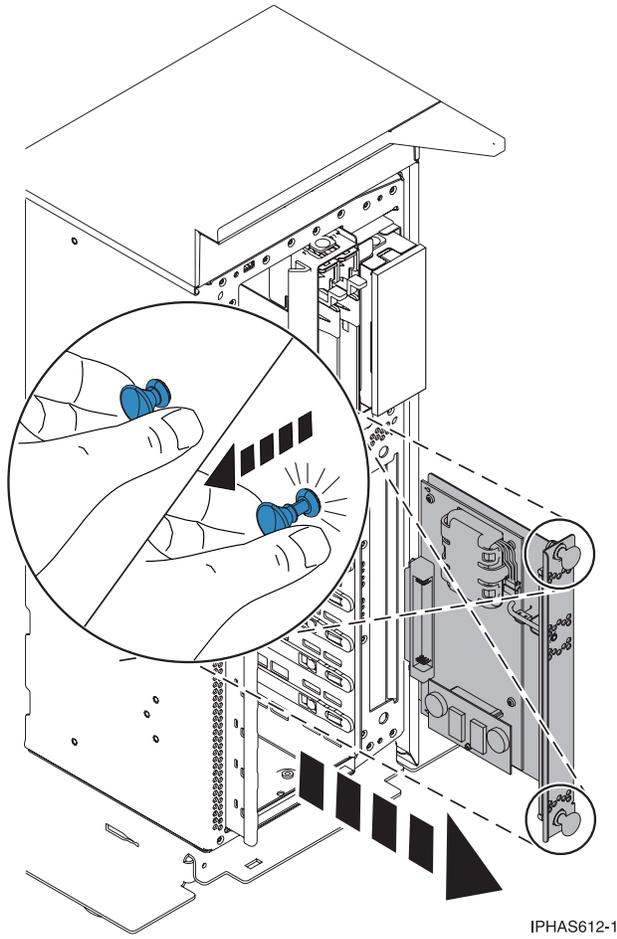


Figure 5. RAID enablement card removal from a stand-alone system unit

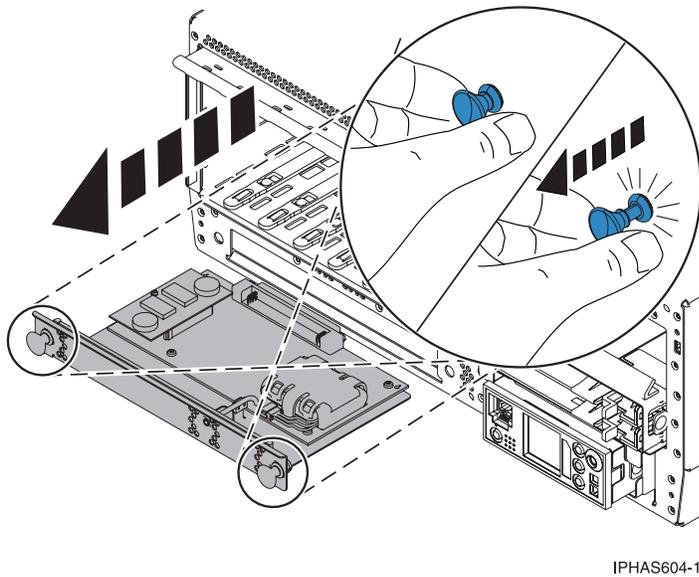


Figure 6. RAID enablement card removal from a rack-mounted system unit

4. Replace the RAID enablement card. For instructions, see “Replace the model 285, 52x, 55x, or 720 RAID enablement card.”

Replace the model 285, 52x, 55x, or 720 RAID enablement card

If you removed the Redundant Array of Independent Disks (RAID) enablement card as a part of another procedure, you might need to replace the card. Use the procedure in this section to perform this task.

You must have already completed the procedure “Remove the model 285, 52x, 55x, or 720 RAID enablement card” on page 5.

1. Pull out on the locking knobs on the replacement RAID enablement card to ensure that they are in the unlocked position.

Attention:

- Attach a wrist strap to an unpainted metal surface of your hardware to prevent electrostatic discharge from damaging your hardware.
 - When using a wrist strap, follow all electrical safety procedures. A wrist strap is for static control. It does not increase or decrease your risk of receiving electric shock when using or working on electrical equipment.
 - If you do not have a wrist strap, just prior to removing the product from ESD packaging and installing or replacing hardware, touch an unpainted metal surface of the system for a minimum of 5 seconds.
2. Align the RAID enablement card with the slot in the system.
 3. Slide the RAID enablement card fully into the system.
 4. Press in on the locking knobs until you feel them lock into place, as shown in Figure 7 on page 9 or Figure 8 on page 9.

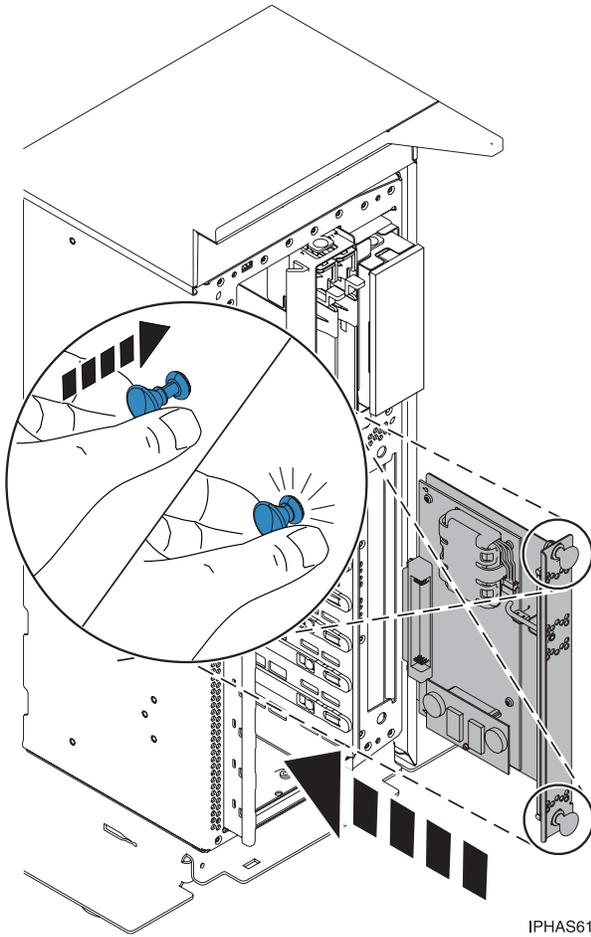


Figure 7. RAID enablement card replacement in a stand-alone system unit

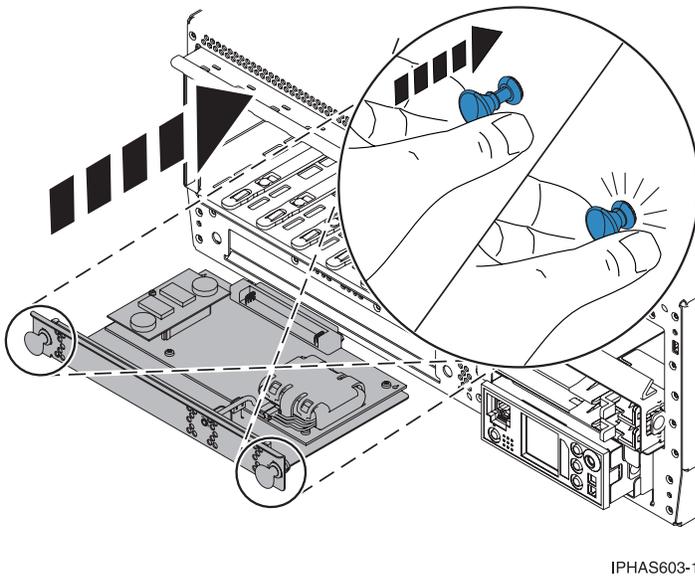


Figure 8. RAID enablement card replacement in a rack-mounted system unit

5. Reinstall the front cover. For instructions, see “Install the front cover on the model 285, 52x, 55x, OpenPower 720, or the 0595 expansion unit” on page 38.
6. Start the system. For instructions, see “Start the system or logical partition” on page 22.
7. If you replaced the RAID enablement card as part of another procedure, return to that procedure now. If you replaced the RAID enablement card because it was not operational, verify that the new resource is functional. For instructions, see “Verify the installed part” on page 58.

Removing and replacing the system backplane in a model 9113-550, 9133-55A, 9406-550, and OpenPower 720

Learn how to remove and replace the system backplane in a model 9113-550, 9133-55A, 9406-550, and OpenPower® 720.

If you are planning to use this information in printed form, be sure to print all of the information you need. You can find all of the information, in both HTML or PDF format, in the Installing features and parts topic.

Before performing the following procedures, read the System Safety Inspection.

Attention: If you are servicing a rack-mounted system unit, it is strongly recommended that the system drawer be removed from the rack. If you are servicing a stand-alone system unit, it is strongly recommended that the system be placed on its side, on a flat and stable surface. To avoid potential breakage, the system front foot must not be resting on the surface.

Attention: Before you remove or disconnect any components, note where they are connected or installed in the system.

Note: When you replace the system backplane assembly or time-of-day battery, you will lose the service processor settings.

Check and record the following service processor settings:

- System name setting. Refer to Changing system name.
 - System power settings. Refer to Controlling the system power.
 - ASMI service aids settings. Refer to Troubleshooting the system using system service aids.
 - System configuration settings. Refer to Changing system configuration.
 - Network services settings. Refer to Configuring network services.
 - Login profile settings. Refer to Setting up login profile.
 - Processing unit power control network identifier. Refer to Changing processing unit power control network identifier.
 - Server firmware. Refer to Server firmware fixes. The system may need to be updated to the latest server firmware code level after you replace the service processor.
 - Also service processor settings that may have been set using operating system commands.
1. If you are removing the system backplane as part of another procedure, continue to the next step. If you are removing the system backplane because it is not operational, verify that it is the failing part. See Identify a failing part.
 2. Perform the following to prepare the system:
 - a. Ensure that the customer has taken appropriate actions to remove the server from normal use.
 - b. Power off the system. For instructions, see Stopping the system.
 - c. Disconnect the power source from the system.

Note: This system might be equipped with a second power supply. Before continuing with this procedure, ensure that the power source to the system has been completely disconnected.

- d. Attach a wrist strap to a metal surface of your hardware to prevent electrostatic discharge from damaging your hardware. If you do not have a wrist strap, touch a metal surface of the system before installing or replacing hardware.

Note: Follow the same precautions that you would use if you were not using the wrist strap. A wrist strap is for static control. It will not increase or decrease your risk of receiving electric shock when using or working on electrical equipment.

3. Remove the front cover. For instructions, see Remove the front cover.
4. Label and disconnect all other cables located at the rear of the system.
5. Place the system in the service position. For instructions, see Place the unit in the service position.
6. Remove the service access cover. For instructions, see Remove the service access cover.
7. Remove the media-device enclosure. For instructions, see Remove the media-device enclosure.

Note: If there is a cable from the media-device enclosure to the control panel, unplug the cable as you remove the control panel from the media-device enclosure.

8. Remove the RAID enablement card, if present. For instructions, see Remove the RAID enablement card.
9. Record the slot number and location of each disk drive that is installed in the server.
10. Remove the disk drives. For instructions, see Remove a disk drive.
11. Remove the disk drive backplanes (see Replace a disk drive backplane).
12. Remove the fans. For instructions, see Remove the fans.
13. Record the slot number and location of each adapter that is installed in the server.
14. Remove the PCI adapters. For instructions, see Remove the PCI adapter with the system power off.
15. Remove the PCI adapter dividers. For instructions, see Remove a PCI adapter.
16. Remove both power supplies, if two are present in the system, or remove the power supply and filler. For instructions, see Remove the power supply.
17. Remove both processor assemblies, if two are present in the system, or remove the processor assembly and filler. For instructions, see Remove the processor assembly.
18. Remove the voltage regulator module. For instructions, see Remove the voltage regulator module.
19. Remove the processor and power supply dividers.
20. Remove the screws holding the front support bracket.
21. Remove the front support bracket.
22. Remove the VPD card. For instructions, see Remove the VPD card.
23. Remove the time-of-day battery. For instructions, see Remove the time-of-day battery.
24. Remove the screws holding the rear support bracket.
25. Remove the rear support bracket.
26. Remove the PCI adapter insulator sheet, power supply insulator sheet, and system insulator sheet.
27. To remove the system backplane and mounting plate from the chassis, lift the front edge of the system backplane and mounting plate until it clears the locating pins, then pull it towards the front of the system. Lift the system backplane and mounting plate up and out of the system chassis.
28. Remove the screws holding the system backplane to the mounting plate.
29. To replace the backplane, reverse the steps in the removal procedure.
30. Do not start the system at this time. You will be instructed when to start the system in the procedure to restore service processor settings that follows.
31. After you replace the system backplane assembly, do the following to restore service processor and SPCN settings.

- a. Enable network access to the service processor by doing one of the following.
 - If the network connection uses the Dynamic Host Configuration Protocol (DHCP) to establish an IP address, and uses a Hardware Management Console (HMC) as the DHCP server, no additional configuration is necessary to enable network access to the service processor. Do the following:
 - 1) Ensure that the service processor is connected to the existing service network by verifying that the HMC cable is connected to the HMC port on the service processor assembly.
 - 2) Connect all system power cables by plugging them into power outlets.

Note: Do not start the system at this time.
 - 3) Can you access the service network?
 - No: Continue with the next step.
 - Yes: Go to step Reset the processing unit power control network identifier.
 - If the network connection uses DHCP to establish an IP address, but does not use an HMC as the DHCP server, do the following:
 - 1) Complete any network configuration necessary to allow the DHCP server to recognize and assign an IP address to the service processor.
 - 2) Ensure that the service processor is connected to the existing service network by verifying that the network cable is connected to the network port on the service processor assembly.
 - 3) Connect all system power cables by plugging them into power outlets.

Note: Do not start the system at this time.
 - 4) Can you access the service network?
 - No: Continue with the next step.
 - Yes: Go to step Reset the processing unit power control network identifier.
 - If the network connection uses static IP address assignments (not HMC managed), do the following:
 - 1) Connect a client with a Web browser directly to the service processor network port using one of the following URLs:
 - <https://192.168.2.147>
 - <https://192.168.3.147>
 - 2) Connect all system power cables by plugging them into power outlets.

Note: Do not start the system at this time.
 - 3) Log on to the Advanced System Management Interface (ASMI) with the user ID `admin` and the default password `admin`.
 - 4) Change the admin user ID's password and the general user ID's password. Refer to Changing the password.
 - 5) Configure network access using the static IP address. Refer to Configuring network access.
 - 6) Can you access the service network?
 - No: Continue with the next step.
 - Yes: Go to step Reset the processing unit power control network identifier.
- b. If you are not able to access the service network, reset the service processor network interfaces (and passwords) by doing the following:
 - 1) Move both service processor reset toggle switches from their current position to the opposite position.
 - 2) Go to step 31.a.
- c. Reset the processing unit power control network identifier using the ASMI. Do the following to set the configuration ID and MTMS values:

- 1) Follow the instructions in Changing processing unit power control network identifier to update the processing unit power control network ID. Change the identifier to B5.
 - 2) Follow the instructions in Setting the system enclosure type to change the system enclosure type.
- d. The customer must do the following:
- 1) Change the admin user ID's password and the general user ID's password. Refer to Changing the password.
 - 2) Set the system name. Refer to Viewing system name.
 - 3) Set the time of day. If this server uses an HMC, set the time of day using the ASMI. Refer to Viewing time of day. If this server does not use an HMC, set the time of day using the appropriate operating system command.
 - 4) Reenter any of the following settings that you previously changed through the ASMI, unless you want to use the defaults:
 - System power settings. Refer to Controlling the system power.
 - ASMI service aids settings. Refer to Troubleshooting the system using system service aids.
 - System configuration settings. Refer to Changing system configuration.
 - Network services settings. Refer to Configuring network services.
 - Login profile settings. Refer to Setting up login profile.
 - 5) Reenter any service processor settings that you may have set using operating system commands. You recorded these settings before removing the service processor.
 - 6) Reactivate any Capacity on Demand devices using the ASMI. Refer to Using on-demand utilities.
 - 7) If the system is managed by an HMC and runs logical partitions, restore the logical partition profiles. Refer to Restoring profile data using the HMC.
 - 8) Verify the time of day for each partition after the system is powered on and the partitions are activated. If necessary, set the time of day using the appropriate operating system command for each logical partition.
 - 9) If your system is managed by an HMC, reset the HMC access password. From the HMC command line, type:


```
chsyspwd -m managed system -t access --passwd --newpasswd newpassword
```

where:

 - The value for *managed system* is the new service processor's managed system name.
 - No value for `--passwd` is entered thereby allowing authentication.
 - The value for *newpassword* is the new password value.
 - 10) If necessary, update to the latest server firmware level. Refer to Server firmware fixes.
 - 11) Reboot in slow mode.
 - 12) Start the system.
32. If you replaced the system backplane as part of another procedure, return to that procedure now. If you replaced it because it was not operational, verify that the new resource is functional. See Verifying the repair.

Remove the model 9116-561 or 570 system backplane

You might need to remove the system backplane from the server. Use the procedure in this section to perform this task.

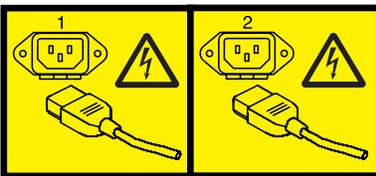
Prepare the system

If you have a SCSI disk enclosure attached to the system you might want to disconnect the SCSI cable at the enclosure to prevent a potential SCSI address conflict on the attached enclosure when you power down the system.

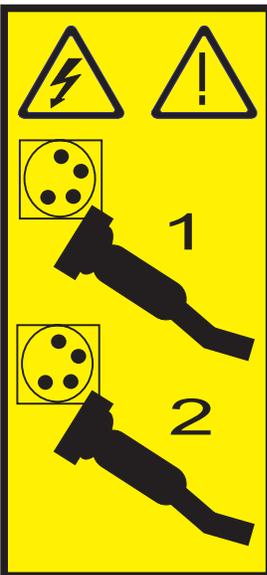
1. Perform prerequisite tasks as described in “Before you begin” on page 20.
2. Identify the system backplane assembly that you need to remove. For instructions, see “Identify a failing part” on page 64.
3. Stop the system. For instructions, see “Stop the system or logical partition” on page 24.
4. Disconnect the power source from the system by unplugging the system.

Note: This system is equipped with a second power supply. Before continuing with this procedure, ensure that all power sources to the system have been completely disconnected.

(L003)



or



5. Remove the front cover. For instructions, see “Remove the front cover from the model 9116-561 or 570” on page 40.

Attention:

- Attach a wrist strap to an unpainted metal surface of your hardware to prevent electrostatic discharge from damaging your hardware.
 - When using a wrist strap, follow all electrical safety procedures. A wrist strap is for static control. It does not increase or decrease your risk of receiving electric shock when using or working on electrical equipment.
 - If you do not have a wrist strap, just prior to removing the product from ESD packaging and installing or replacing hardware, touch an unpainted metal surface of the system for a minimum of 5 seconds.
6. Remove the SMP cable, if present, from the front of the processor. For instructions, see Remove the model 9116-561 or 570 SMP processor cable.
 7. Remove the control panel. For instructions, see Model 9116-561 or 570 control panel.
 8. Remove the voltage regulator modules. Record the location of each voltage regulator module being removed. For instructions, see Remove the model 9116-561 or 570 voltage regulator card assembly.

Remove the system backplane

1. Locate the blue handle, which is below the processor assembly.
Attention: The system backplane assembly is of substantial weight and should not be pulled out using the blue lever. Grasp the system backplane assembly firmly with both hands when it is free of the system.
2. As shown in the following figure, push the blue lever **A** to the left and out from the system to unlock the system backplane assembly, and then pull the system backplane assembly **B** out of the system using both hands.

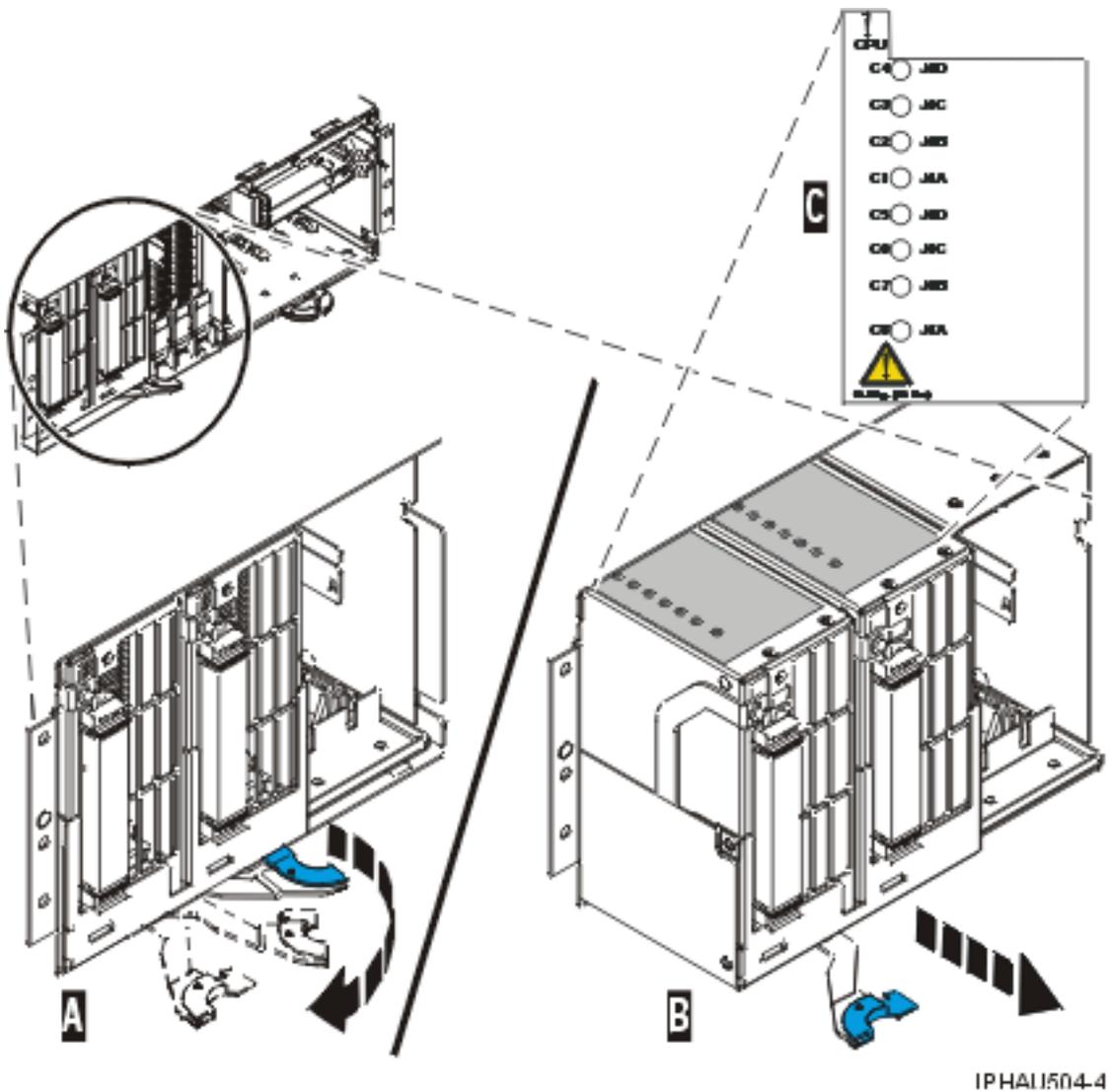


Figure 9. Slide the model 9116-561 or 570 system backplane assembly out of the system unit

3. If you are removing the system backplane as a part of another procedure, return to that procedure. If you are removing the system backplane because it is damaged or failing to operate correctly, continue to the next step.
4. As shown in the following figure, pull out on the locking knobs **A** until you feel them unlock. Push the locking arms **B** down and out to unlock the processor assembly, and then lift it out of the system backplane assembly **C**. Remove all processor assemblies (or fillers) from the system backplane assembly.

Tip: Record the location of each processor assembly being removed for use during reinstallation.

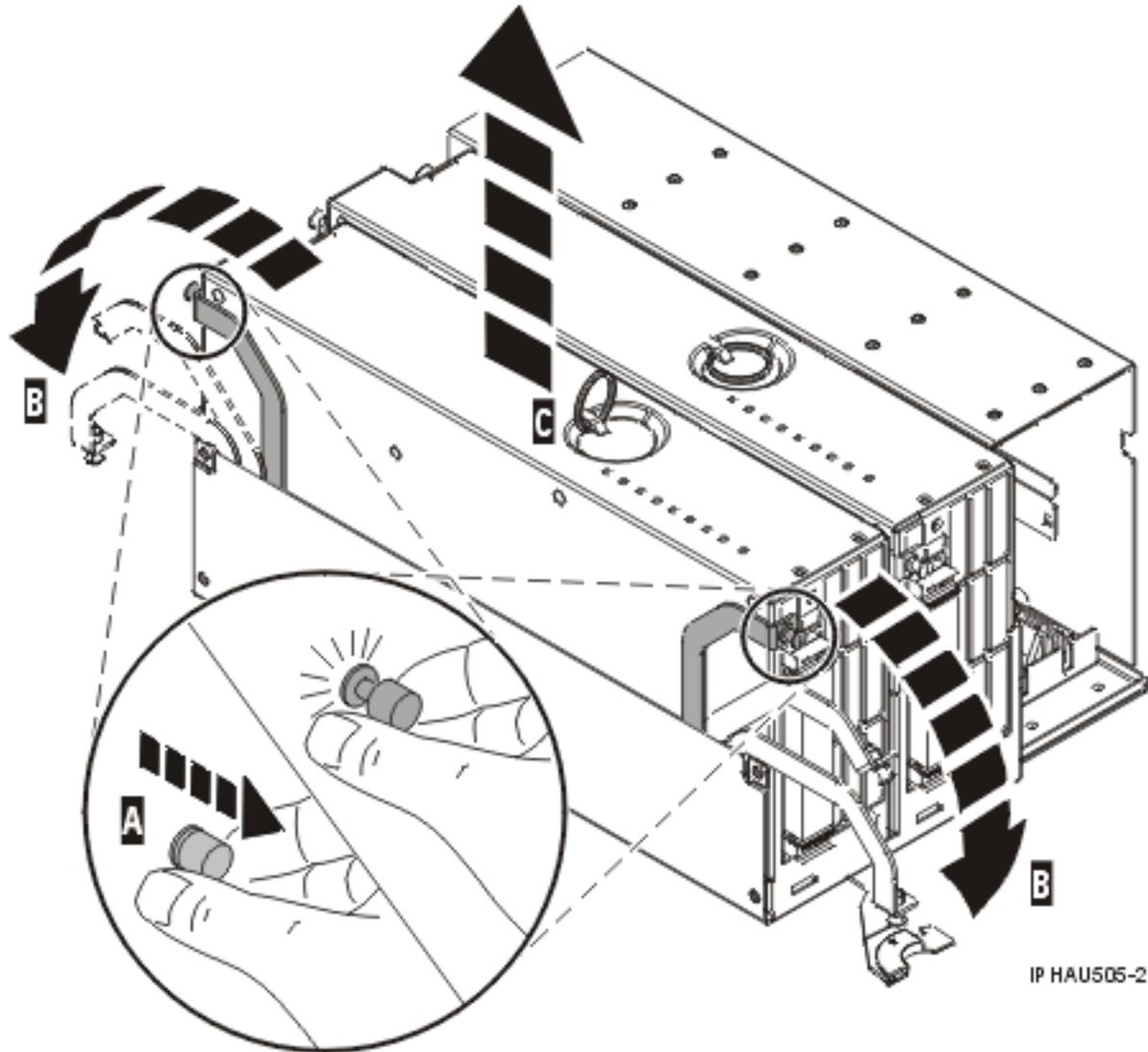


Figure 10. Remove the processor assembly from model 9116-561 or 570 backplane assembly

5. Place the processor assembly on a surface that is safe from electrostatic discharge.
6. Replace the system backplane. For instructions, see “Replace the model 9116-561 or 570 system backplane.”

Replace the model 9116-561 or 570 system backplane

If you removed the system backplane as a part of another procedure, you might need to replace the system backplane. Use the procedure in this section to perform this task.

You must have already completed the procedure “Remove the model 9116-561 or 570 system backplane” on page 13.

Replace the system backplane

1. As shown in Figure 11 on page 18, place the system processor assembly into the system backplane assembly **A** using the location information that you recorded during the removal procedure. Lock the system processor assembly into place with the locking arms **B**. Press in on the locking knobs **C** until you feel them lock into place. Replace all processor assemblies that were removed earlier.

Attention:

- Attach a wrist strap to an unpainted metal surface of your hardware to prevent electrostatic discharge from damaging your hardware.
- When using a wrist strap, follow all electrical safety procedures. A wrist strap is for static control. It does not increase or decrease your risk of receiving electric shock when using or working on electrical equipment.
- If you do not have a wrist strap, just prior to removing the product from ESD packaging and installing or replacing hardware, touch an unpainted metal surface of the system for a minimum of 5 seconds.

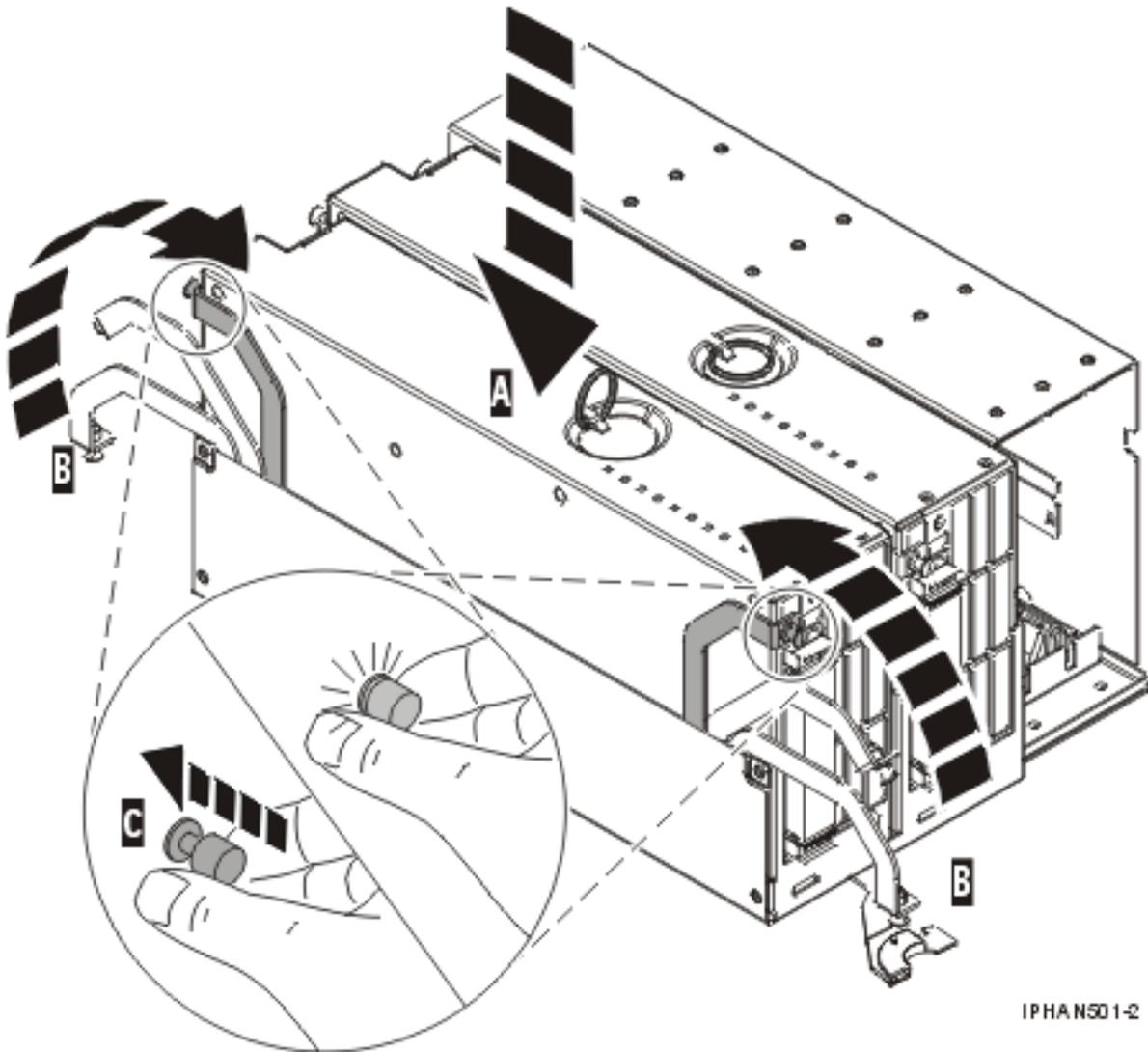


Figure 11. Replace the model 9116-561 or 570 backplane assembly

2. Align the system backplane assembly with the slot in the system.
3. Slide the system backplane assembly into the system **A**, as shown in Figure 12 on page 19.
4. Push the blue lever **B** to the right and in toward the system to lock the system backplane assembly.

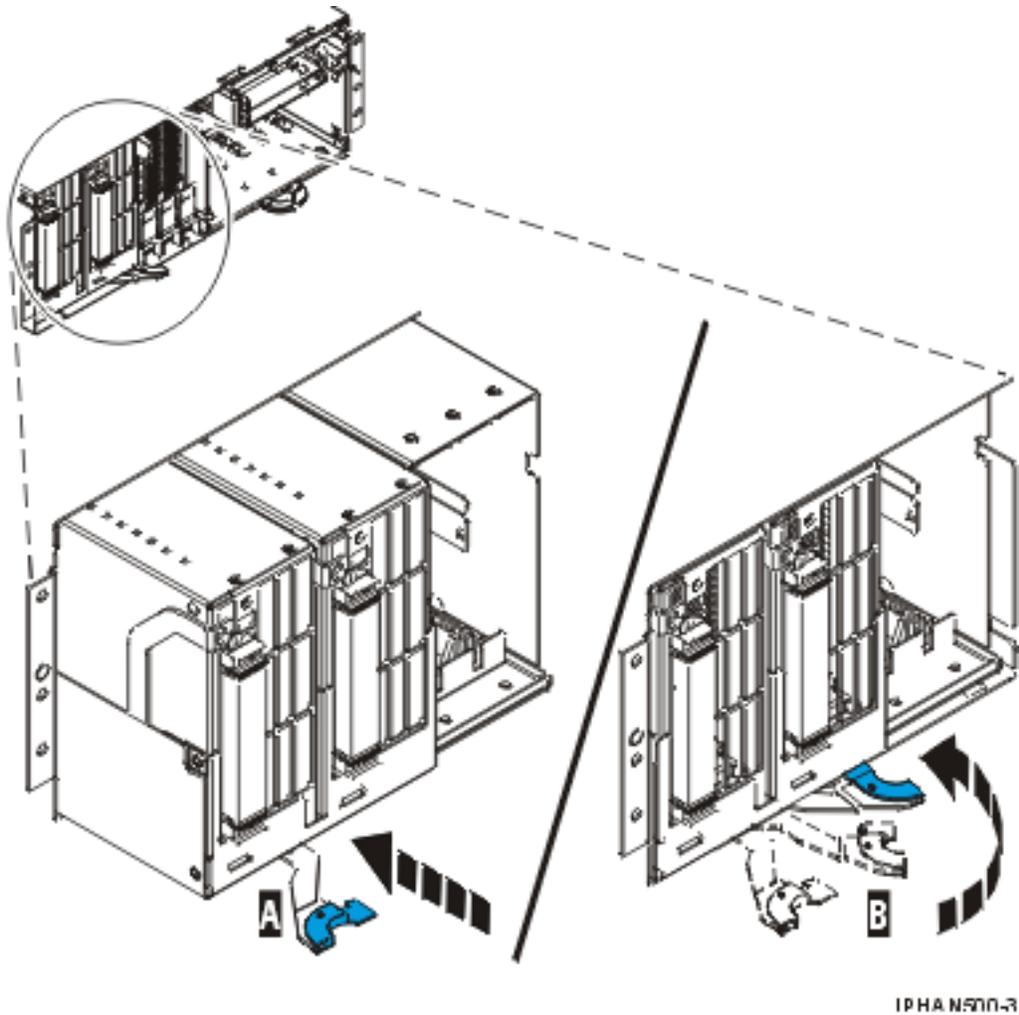


Figure 12. Slide the model 9116-561 or 570 system backplane assembly into the system unit

Complete the procedure

1. Reinstall the voltage regulator modules. For instructions, see Replace the model 9116-561 or 570 voltage regulator card assembly.
2. Reinstall the control panel. For instructions, see Model 9116-561 or 570 control panel.
3. Reinstall the SMP processor cable, if it was removed. For instructions, see Replace the model 9116-561 or 570 SMP processor cable.
4. Reinstall the front cover. For instructions, see “Install the front cover on the model 9116-561 or 570” on page 41.
5. “Start the system or logical partition” on page 22.
6. If you replaced the system backplane as part of another procedure, return to that procedure now. If you replaced it because it was not operational, verify that the new resource is functional. For instructions, see “Verify the installed part” on page 58.

Related procedures

Locate instructions to complete some of the additional procedures you might need. These procedures might include removing covers and doors, starting and stopping the system, placing a system or server in the service position, identifying a failing part, or verifying a replaced part.

Before you begin

Understand prerequisites for installing, removing, or replacing features and parts.

DANGER

When working on or around the system, observe the following precautions:

Electrical voltage and current from power, telephone, and communication cables are hazardous. To avoid a shock hazard:

- Connect power to this unit only with the IBM provided power cord. Do not use the IBM provided power cord for any other product.
- Do not open or service any power supply assembly.
- Do not connect or disconnect any cables or perform installation, maintenance, or reconfiguration of this product during an electrical storm.
- The product might be equipped with multiple power cords. To remove all hazardous voltages, disconnect all power cords.
- Connect all power cords to a properly wired and grounded electrical outlet. Ensure that the outlet supplies proper voltage and phase rotation according to the system rating plate.
- Connect any equipment that will be attached to this product to properly wired outlets.
- When possible, use one hand only to connect or disconnect signal cables.
- Never turn on any equipment when there is evidence of fire, water, or structural damage.
- Disconnect the attached power cords, telecommunications systems, networks, and modems before you open the device covers, unless instructed otherwise in the installation and configuration procedures.
- Connect and disconnect cables as described in the following procedures when installing, moving, or opening covers on this product or attached devices.

To Disconnect:

1. Turn off everything (unless instructed otherwise).
2. Remove the power cords from the outlets.
3. Remove the signal cables from the connectors.
4. Remove all cables from the devices

To Connect:

1. Turn off everything (unless instructed otherwise).
2. Attach all cables to the devices.
3. Attach the signal cables to the connectors.
4. Attach the power cords to the outlets.
5. Turn on the devices.

(D005)

DANGER

Observe the following precautions when working on or around your IT rack system:

- Heavy equipment—personal injury or equipment damage might result if mishandled.
- Always lower the leveling pads on the rack cabinet.
- Always install stabilizer brackets on the rack cabinet.
- To avoid hazardous conditions due to uneven mechanical loading, always install the heaviest devices in the bottom of the rack cabinet. Always install servers and optional devices starting from the bottom of the rack cabinet.
- Rack-mounted devices are not to be used as shelves or work spaces. Do not place objects on top of rack-mounted devices.



- Each rack cabinet might have more than one power cord. Be sure to disconnect all power cords in the rack cabinet when directed to disconnect power during servicing.
- Connect all devices installed in a rack cabinet to power devices installed in the same rack cabinet. Do not plug a power cord from a device installed in one rack cabinet into a power device installed in a different rack cabinet.
- An electrical outlet that is not correctly wired could place hazardous voltage on the metal parts of the system or the devices that attach to the system. It is the responsibility of the customer to ensure that the outlet is correctly wired and grounded to prevent an electrical shock.

CAUTION

- Do not install a unit in a rack where the internal rack ambient temperatures will exceed the manufacturer's recommended ambient temperature for all your rack-mounted devices.
- Do not install a unit in a rack where the air flow is compromised. Ensure that air flow is not blocked or reduced on any side, front, or back of a unit used for air flow through the unit.
- Consideration should be given to the connection of the equipment to the supply circuit so that overloading of the circuits does not compromise the supply wiring or overcurrent protection. To provide the correct power connection to a rack, refer to the rating labels located on the equipment in the rack to determine the total power requirement of the supply circuit.
- *(For sliding drawers.)* Do not pull out or install any drawer or feature if the rack stabilizer brackets are not attached to the rack. Do not pull out more than one drawer at a time. The rack might become unstable if you pull out more than one drawer at a time.
- *(For fixed drawers.)* This drawer is a fixed drawer and must not be moved for servicing unless specified by the manufacturer. Attempting to move the drawer partially or completely out of the rack might cause the rack to become unstable or cause the drawer to fall out of the rack.

(R001)

Before you begin a replacement or installation procedure, perform these tasks:

1. If you are installing a new feature, ensure that you have the software required to support the new feature and determine if there are any existing PTF prerequisites.

To do this, go to the following Web site: http://www-912.ibm.com/e_dir/eServerPrereq.nsf

2. If you are performing an installation or replacement procedure that might put your data at risk, ensure, wherever possible, that you have a current backup of your system or logical partition (including operating systems, licensed programs, and data).

For information on backing up your system or logical partition, select from the following:

- AIX backup
- i5/OS® backup

- Linux® backup
3. Review the installation or replacement procedure for the feature or part.
 4. Note the significance of color on your system.
Blue or terra-cotta on a part of the hardware indicates a touch point where you can grip the hardware to remove it from or install it in the system, open or close a latch, and so on. Terra-cotta might also indicate that the part can be removed and replaced with the system or logical partition power on.
 5. Ensure that you have access to a medium, flat-blade screwdriver.
 6. If parts are incorrect, missing, or visibly damaged, do the following:
 - If you are replacing a part, contact your service provider or next level of support.
 - If you are installing a feature, contact one of the following:
 - Your service provider or next level of support.
 - In the United States, contact the IBM Rochester Manufacturing Automated Information Line (R-MAIL) at 1-800-300-8751.

In countries outside of the United States, use the following Web site to locate your service and support telephone numbers:
<http://www.ibm.com/planetwide>
 7. If you encounter difficulties during the installation, contact your service provider, your IBM reseller, or your next level of support.
 8. If you are installing new hardware in a logical partition, you need to understand and plan for the implications of partitioning your system. For information, see Logical Partitioning, and then return to these instructions.

Start or stop the system or logical partition

Learn how to start or stop a system or logical partition.

Start the system or logical partition

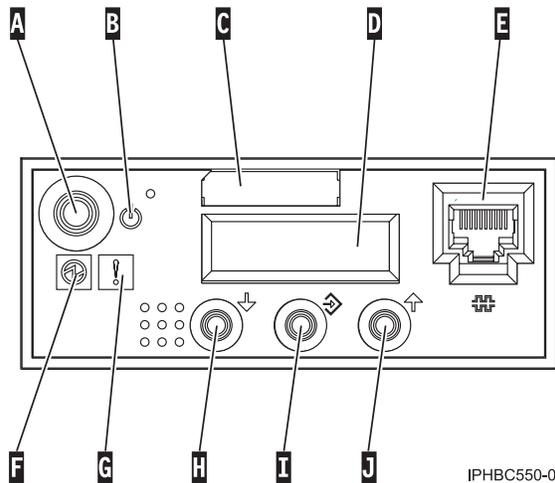
You might need to start a system or logical partition. You can use this procedure to start the system or logical partition.

Start a system that is not managed by a Hardware Management Console:

You can use the power button or the Advanced System Management Interface to start a system that is not managed by a Hardware Management Console.

To start a system that is not managed by a Hardware Management Console (HMC), follow these steps:

1. On a rack-mounted system unit, open the front rack door, if necessary. On a stand-alone system unit, open the front door.
2. Before you press the power button on the control panel, ensure that power is connected to the system unit as follows:
 - All system power cables are connected to a power source.
 - The power-on light **F**, as shown in the following figure, is slowly blinking.
 - The top of the display **D**, as shown in the following figure, shows 01 V=F.



Tip: The system attention light **G**, as shown in the previous figure, does not appear on the control panel on the model 570.

3. Press the power button **A**, as shown in the previous figure, on the control panel.

Note: On the OpenPower 710 or model 9110-510, the power button is on the operations panel.

4. Observe the following after pressing the power button:
 - The power-on light begins to blink faster.
 - The system cooling fans are activated after approximately 30 seconds and begin to accelerate to operating speed.
 - Progress indicators, also referred to as checkpoints, appear on the control panel display while the system is being started. The power-on light on the control panel stops blinking and remains on, indicating that system power is on.

Tip: If pressing the power button does not start the system, use the following to start the system using the Advanced System Management Interface (ASMI).

- Set up access to the ASMI. For instructions, see [Accessing the ASMI](#).
- Start the system using the ASMI. For instructions, see [Powering the system on and off](#).

Start the system or logical partition using the Hardware Management Console:

You can use the Hardware Management Console (HMC) user interface to start the system or logical partition after the required cables are installed and the power cables are connected to a power source.

For instructions on working with the HMC, see [Managing the Hardware Management Console](#). For instructions on starting a logical partition, see [Activating a partition profile](#). For instructions on starting the system, see [Powering on the managed system](#).

Progress indicators, also referred to as checkpoints, appear on the control panel display while the system is being started. The power-on light on the control panel stops blinking and remains on, indicating that system power is on.

Stop the system or logical partition

Learn how to stop a system or logical partition.

Attention: Using either the power-on button on the control panel or entering commands at the Hardware Management Console (HMC) to stop the system can cause unpredictable results in the data files. Also, the next time you start the system, it might take longer if all applications are not ended before stopping the system.

To stop the system or logical partition, select the appropriate procedure:

Stop the system that is not managed by a Hardware Management Console:

You might need to stop the system to perform another task. Use these instructions to stop the system using the power button or Advanced System Management Interface.

The following procedure describes how to stop a system that is not managed by a Hardware Management Console (HMC).

After you stop the operating system, or if you need to use the control panel power button to power off the system see, Using the control panel power button to power off.

Prepare to stop the system

Before you stop the system, do the following:

1. If an Integrated xSeries[®] Adapter (IXA) is present on the system, shut it down using i5/OS options.
2. Ensure that all jobs are completed and end all applications.
3. Ensure that the operating system is stopped. Failure to do so can result in the loss of data.
4. Record the IPL type and IPL mode from the control panel display to help you return the system to this state when the installation or replacement procedure is completed.
5. Write down the information displayed on the control panel if you are stopping your system due to an error or to make a repair. For more information, see Collecting reference codes and system information.

Stop the system

To stop a system, follow these steps:

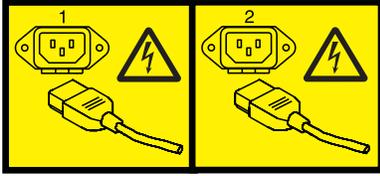
1. Log in to the system as a user with the authority to run the shutdown or pwrdownsys (Power Down System) command.
2. At the command line, enter one of the following commands:
 - If your system is running AIX, type **shutdown**.
 - If your system is running i5/OS, type **pwrdownsys *immed**.
 - If your system is running Linux, type **shutdown -h now**.

The command stops the operating system. The system power turns off, the power-on light begins to slowly blink, and the system goes into a standby state.

3. Set the power switches of any devices connected to the system to off.
4. Unplug any power cables that are attached to the unit from electrical outlets. Ensure that you unplug power cables from peripheral devices, such as printers and expansion units.

Important: The system might be equipped with a second power supply. Before continuing with this procedure, ensure that all power sources to the system have been completely disconnected.

(L003)



or



Stop the system or logical partition using the Hardware Management Console:

You can use the Hardware Management Console (HMC) user interface to stop the system or a logical partition. For instructions on stopping the system, see [Powering off the managed system](#), or you can also find instructions at

Install a feature using the Hardware Management Console

You might need to use the Hardware Management Console to install a feature. Use the procedure in this section to perform this task.

- If you are using if you are using an HMC with Version 6 or earlier use the following steps 1
 - If you are using a an HMC with Version 7 or later use the steps in the next section “Install a feature using the HMC Version 7 or later” on page 26
1. In the navigation area, expand **Management Environment**.
 2. Expand the managed system into which you are installing a feature.
 3. Expand **Service Applications**.
 4. Select **Service Focal Point**.
 5. In the contents area, select **Install/Add/Remove Hardware**.
 6. In the **Install/Add/Remove Hardware** window, highlight system or unit into which you are installing a feature.
 7. Click **Selected**.
 8. From the Selected menu, select **Add FRU**.

9. In the **Enclosure type** field, select the system or expansion unit into which you are installing a feature.
10. In the FRU types for selected enclosure, select the feature you are installing.
11. Click **Next**.
12. Follow the instructions to install the feature.

Note: The HMC might open the information center instructions for installing the feature. If so, follow these instructions to install the feature.

Install a feature using the HMC Version 7 or later

1. In the navigation area, expand **Systems Management**.
2. Expand **Servers**.
3. Select the managed system you will install the part in.
4. In the Tasks area expand **Serviceability**.
5. Expand **Hardware**.
6. Select **Add FRU**.
7. In the **Add/Install/Remove Hardware** window select the system or enclosure into which you are installing the feature.
8. Select the type of feature you are installing from the menu and click **Next**
9. Select the location code for where you will install the feature and click **Add**.
10. Once the FRU is in pending actions click **Launch Procedure** and follow the instructions to install the feature.

Note: The HMC might open external instructions for installing the feature. If so, follow these instructions to install the feature.

Remove a part using the Hardware Management Console

You might need to use the Hardware Management Console to facilitate removing a part from your managed system. Use the procedure in this section to accomplish this task.

- If you are using if you are using an HMC with Version 6 or earlier use the following steps 1.
- If you are using a an HMC with Version 7 or later use the steps in the next section “Remove a part using the HMC Version 7 or later” on page 27.

To use the Hardware Management Console user interface to remove a part in a system or expansion unit that is managed by a Hardware Management Console (HMC), follow these steps:

1. In the navigation area, expand the **Management Environment**.
2. Expand the managed system in which you are replacing a part.
3. Expand **Service Applications**.
4. Select **Service Focal Point**.
5. In the contents area, select **Install/Add/Remove Hardware**.
6. In the **Install/Add/Remove Hardware** window, click System Processor.
7. From the Selected menu, select **Remove FRU**.
8. In the **Installed enclosure types** field, select the system or expansion unit from which you are removing a part.
9. In the Available FRU types for selected enclosure, select the part you are removing.
10. Click **Next**.
11. Follow the instructions to remove the part.

Note: The HMC might open the information center instructions for removing the part. If so, follow these instructions to remove the part.

Remove a part using the HMC Version 7 or later

1. In the navigation area, expand **Systems Management**.
2. Expand **Servers**.
3. Select the managed system from which you are removing a part.
4. In the Tasks area expand **Serviceability**.
5. Expand **Hardware**.
6. Select **Remove FRU**.
7. In the **Add/Install/Remove Hardware - Remove FRU, Select FRU Type** window select the system or enclosure from which you are removing the part from the list.
8. Select the type of part you are removing from the menu and click **Next**.
9. Select the location of the part you are removing and click **Add**.
10. Once the part is listed in **Pending Actions** click **Launch Procedure** and follow the instructions to remove the part.

Note: The HMC might open external instructions for removing the part. If so, follow these instructions to remove the part.

Replace a part using the Hardware Management Console

You might need to use the Hardware Management Console to replace a part in your managed system. Use the procedure in this section to accomplish this task.

To use the Hardware Management Console Version 6 or earlier, follow these steps, 1

1. In the navigation area, expand the **Management Environment**.
2. Expand the managed system in which you are replacing a part.
3. Expand **Service Applications**.
4. Select **Service Focal Point**.
5. In the contents area, select **Repair Serviceable Event**.
6. Select the system and click **OK**.
7. In the window, click the problem number for the part you want to replace.
8. Follow the instructions to replace the part.

Note: The HMC might open the information center instructions for replacing the part. If so, follow these instructions to replace the part.

Exchange a part using the HMC Version 7

1. In the navigation area, expand **Systems Management**.
2. Expand **Servers**.
3. Select the managed system in which you are exchanging a part.
4. In the Tasks area expand **Serviceability**.
5. Expand **Hardware**.
6. Select **Exchange FRU**.
7. In the **Replace Hardware - Replace FRU, Select FRU Type** window select the system or enclosure in which you will exchange a part from the list.
8. Select the type of part you will exchange from the menu and click **Next**.
9. Select the location code of the part you will exchange from the menu and click **Add**.

10. Once the part is listed in **Pending Actions** click **Launch Procedure** and follow the instructions to exchange the part.

Note: The HMC might open external instructions for replacing the part. If so, follow these instructions to replace the part.

Place the rack-mounted system or expansion unit in the service position or operating position

You might need to place a system or expansion unit into the service position or operating position to perform service or gain access to internal components. Use the instructions in this section to perform these tasks.

Place the rack-mounted system or expansion unit in the service position

You might need to perform service or gain access to internal components by placing the rack-mounted system or expansion unit in the service position. Use the procedure in this section to accomplish this task.

Note: Some of the figures in these procedures might not look exactly like the system or expansion unit that you have. However, the steps to perform the task are the same.

DANGER

When working on or around the system, observe the following precautions:

Electrical voltage and current from power, telephone, and communication cables are hazardous. To avoid a shock hazard:

- Connect power to this unit only with the IBM provided power cord. Do not use the IBM provided power cord for any other product.
- Do not open or service any power supply assembly.
- Do not connect or disconnect any cables or perform installation, maintenance, or reconfiguration of this product during an electrical storm.
- The product might be equipped with multiple power cords. To remove all hazardous voltages, disconnect all power cords.
- Connect all power cords to a properly wired and grounded electrical outlet. Ensure that the outlet supplies proper voltage and phase rotation according to the system rating plate.
- Connect any equipment that will be attached to this product to properly wired outlets.
- When possible, use one hand only to connect or disconnect signal cables.
- Never turn on any equipment when there is evidence of fire, water, or structural damage.
- Disconnect the attached power cords, telecommunications systems, networks, and modems before you open the device covers, unless instructed otherwise in the installation and configuration procedures.
- Connect and disconnect cables as described in the following procedures when installing, moving, or opening covers on this product or attached devices.

To Disconnect:

1. Turn off everything (unless instructed otherwise).
2. Remove the power cords from the outlets.
3. Remove the signal cables from the connectors.
4. Remove all cables from the devices

To Connect:

1. Turn off everything (unless instructed otherwise).
2. Attach all cables to the devices.
3. Attach the signal cables to the connectors.
4. Attach the power cords to the outlets.
5. Turn on the devices.

(D005)

DANGER

Observe the following precautions when working on or around your IT rack system:

- Heavy equipment—personal injury or equipment damage might result if mishandled.
- Always lower the leveling pads on the rack cabinet.
- Always install stabilizer brackets on the rack cabinet.
- To avoid hazardous conditions due to uneven mechanical loading, always install the heaviest devices in the bottom of the rack cabinet. Always install servers and optional devices starting from the bottom of the rack cabinet.
- Rack-mounted devices are not to be used as shelves or work spaces. Do not place objects on top of rack-mounted devices.



- Each rack cabinet might have more than one power cord. Be sure to disconnect all power cords in the rack cabinet when directed to disconnect power during servicing.
- Connect all devices installed in a rack cabinet to power devices installed in the same rack cabinet. Do not plug a power cord from a device installed in one rack cabinet into a power device installed in a different rack cabinet.
- An electrical outlet that is not correctly wired could place hazardous voltage on the metal parts of the system or the devices that attach to the system. It is the responsibility of the customer to ensure that the outlet is correctly wired and grounded to prevent an electrical shock.

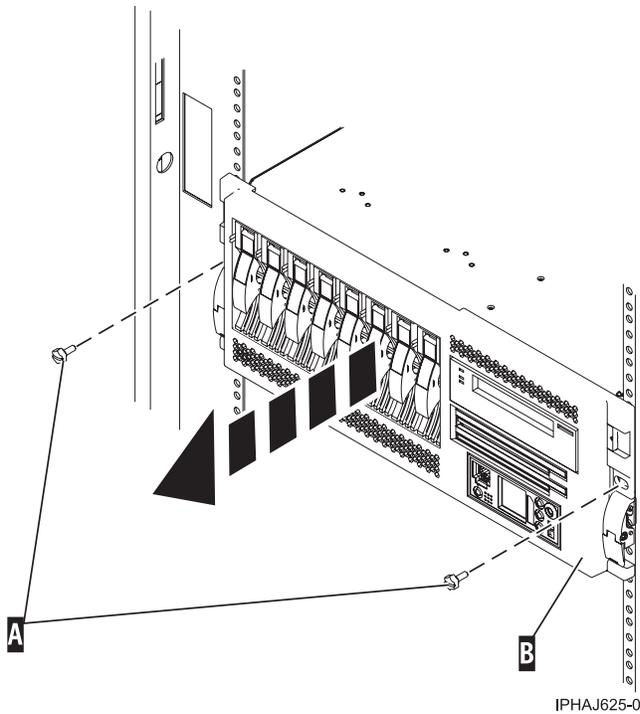
CAUTION

- Do not install a unit in a rack where the internal rack ambient temperatures will exceed the manufacturer's recommended ambient temperature for all your rack-mounted devices.
- Do not install a unit in a rack where the air flow is compromised. Ensure that air flow is not blocked or reduced on any side, front, or back of a unit used for air flow through the unit.
- Consideration should be given to the connection of the equipment to the supply circuit so that overloading of the circuits does not compromise the supply wiring or overcurrent protection. To provide the correct power connection to a rack, refer to the rating labels located on the equipment in the rack to determine the total power requirement of the supply circuit.
- *(For sliding drawers.)* Do not pull out or install any drawer or feature if the rack stabilizer brackets are not attached to the rack. Do not pull out more than one drawer at a time. The rack might become unstable if you pull out more than one drawer at a time.
- *(For fixed drawers.)* This drawer is a fixed drawer and must not be moved for servicing unless specified by the manufacturer. Attempting to move the drawer partially or completely out of the rack might cause the rack to become unstable or cause the drawer to fall out of the rack.

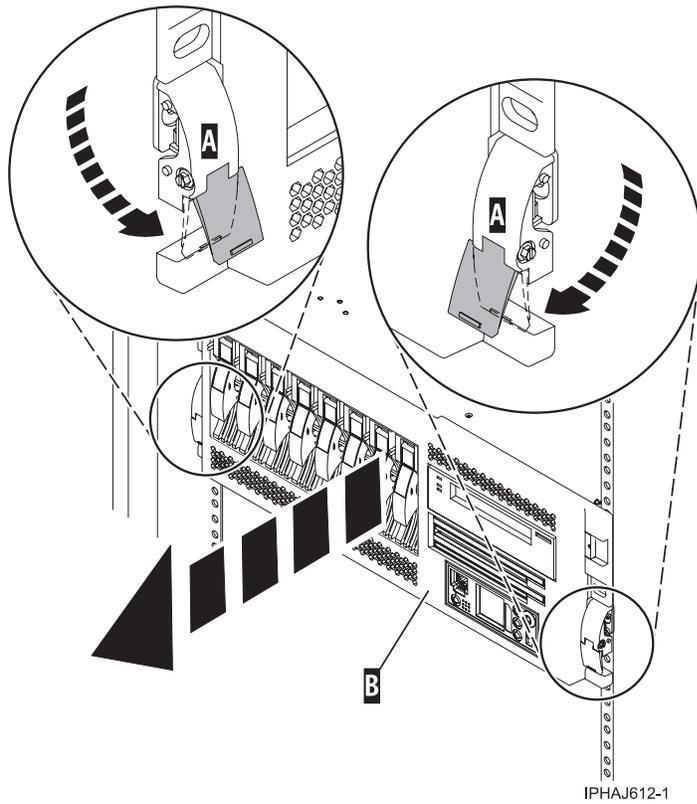
(R001)

To place the rack-mounted system or expansion unit into the service position, follow these steps:

1. If necessary, open the front rack door.
2. Remove the two thumbscrews **A** that secure the system or expansion unit **B** to the rack as shown in the following figure.



3. Release the rack latches A on both the left and right sides as shown in the following figure.



4. Review the following note, and then slowly pull the system or expansion unit out from the rack until the rails are fully extended and locked.

Note:

- If the procedure you are performing requires you to unplug cables from the back of the system or expansion unit, do so before you pull the unit out from the rack.
- Ensure that the cables at the rear of the system or expansion unit do not catch or bind as you pull the unit out from the rack.
- Ensure the rails are fully extended. When the rails are fully extended, the rail safety latches lock into place. This action prevents the system or expansion unit from being pulled out too far.

Place the rack-mounted system or expansion unit in the operating position

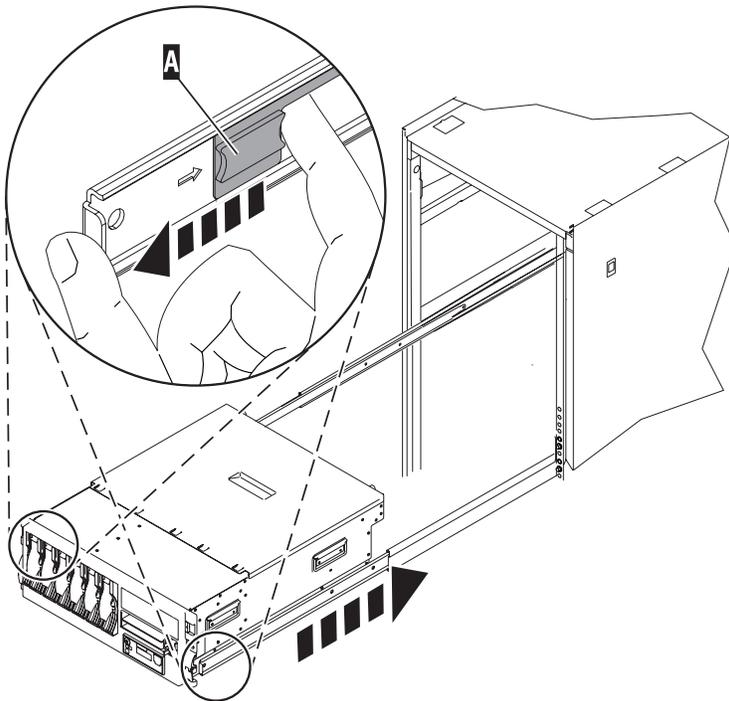
You might need to place the rack-mounted system or expansion unit in the operating position to make the unit available for use. Use the instructions in this section to accomplish this task.

Tip: Some of the figures in these procedures might not look exactly like the system or expansion unit that you have. However, the steps to perform the task are the same.

To place the rack-mounted system or expansion unit into the operating position, follow these steps:

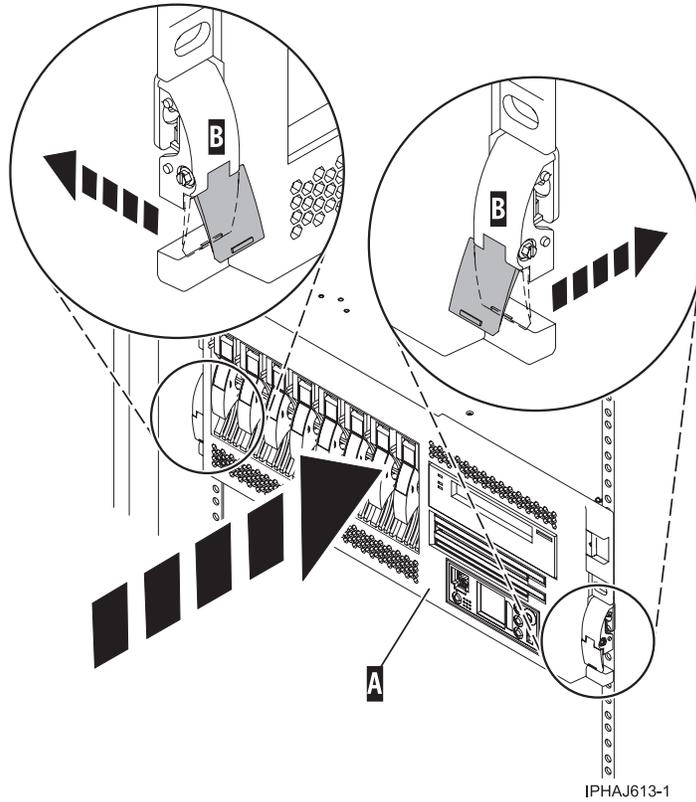
1. Simultaneously release the blue rail safety latches **A**, located near the front of each rail, and push the system or expansion unit into the rack as shown in the following figure.

Note: Ensure that the cables at the rear of the system or expansion unit do not catch or bind as you push the unit back into the rack.

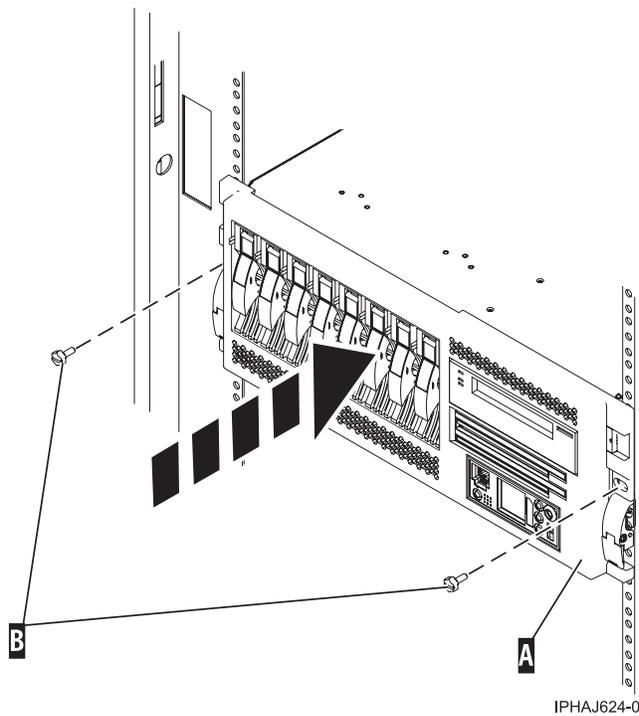


IPHBF509-1

- a. Both rack latches **B** should lock into position as shown in the following figure.



2. Replace and tighten the two thumbscrews **B** that secure the system or expansion unit **A** to the rack as shown in the following figure.



3. Close the front rack door.

Place the rack-mounted model 7047-185 or 7037-A50 in the service position or operating position

You might need to place a system or expansion unit into the service position or operating position to perform service or gain access to internal components. Use the instructions in this section to perform these tasks.

Place the rack-mounted model 7047-185 or 7037-A50 in the service position

You might need to place a system into the service position to perform service or gain access to internal components. Use the instructions in this section to perform this task.

Tip: Some of the figures in these procedures might not look exactly like the system unit that you have. However, the steps to perform the task are the same.

To place the rack-mounted system unit into the service position, follow these steps.

DANGER

When working on or around the system, observe the following precautions:

Electrical voltage and current from power, telephone, and communication cables are hazardous. To avoid a shock hazard:

- Connect power to this unit only with the IBM provided power cord. Do not use the IBM provided power cord for any other product.
- Do not open or service any power supply assembly.
- Do not connect or disconnect any cables or perform installation, maintenance, or reconfiguration of this product during an electrical storm.
- The product might be equipped with multiple power cords. To remove all hazardous voltages, disconnect all power cords.
- Connect all power cords to a properly wired and grounded electrical outlet. Ensure that the outlet supplies proper voltage and phase rotation according to the system rating plate.
- Connect any equipment that will be attached to this product to properly wired outlets.
- When possible, use one hand only to connect or disconnect signal cables.
- Never turn on any equipment when there is evidence of fire, water, or structural damage.
- Disconnect the attached power cords, telecommunications systems, networks, and modems before you open the device covers, unless instructed otherwise in the installation and configuration procedures.
- Connect and disconnect cables as described in the following procedures when installing, moving, or opening covers on this product or attached devices.

To Disconnect:

1. Turn off everything (unless instructed otherwise).
2. Remove the power cords from the outlets.
3. Remove the signal cables from the connectors.
4. Remove all cables from the devices

To Connect:

1. Turn off everything (unless instructed otherwise).
2. Attach all cables to the devices.
3. Attach the signal cables to the connectors.
4. Attach the power cords to the outlets.
5. Turn on the devices.

(D005)

DANGER

Observe the following precautions when working on or around your IT rack system:

- Heavy equipment—personal injury or equipment damage might result if mishandled.
- Always lower the leveling pads on the rack cabinet.
- Always install stabilizer brackets on the rack cabinet.
- To avoid hazardous conditions due to uneven mechanical loading, always install the heaviest devices in the bottom of the rack cabinet. Always install servers and optional devices starting from the bottom of the rack cabinet.
- Rack-mounted devices are not to be used as shelves or work spaces. Do not place objects on top of rack-mounted devices.



- Each rack cabinet might have more than one power cord. Be sure to disconnect all power cords in the rack cabinet when directed to disconnect power during servicing.
- Connect all devices installed in a rack cabinet to power devices installed in the same rack cabinet. Do not plug a power cord from a device installed in one rack cabinet into a power device installed in a different rack cabinet.
- An electrical outlet that is not correctly wired could place hazardous voltage on the metal parts of the system or the devices that attach to the system. It is the responsibility of the customer to ensure that the outlet is correctly wired and grounded to prevent an electrical shock.

CAUTION

- Do not install a unit in a rack where the internal rack ambient temperatures will exceed the manufacturer's recommended ambient temperature for all your rack-mounted devices.
- Do not install a unit in a rack where the air flow is compromised. Ensure that air flow is not blocked or reduced on any side, front, or back of a unit used for air flow through the unit.
- Consideration should be given to the connection of the equipment to the supply circuit so that overloading of the circuits does not compromise the supply wiring or overcurrent protection. To provide the correct power connection to a rack, refer to the rating labels located on the equipment in the rack to determine the total power requirement of the supply circuit.
- *(For sliding drawers.)* Do not pull out or install any drawer or feature if the rack stabilizer brackets are not attached to the rack. Do not pull out more than one drawer at a time. The rack might become unstable if you pull out more than one drawer at a time.
- *(For fixed drawers.)* This drawer is a fixed drawer and must not be moved for servicing unless specified by the manufacturer. Attempting to move the drawer partially or completely out of the rack might cause the rack to become unstable or cause the drawer to fall out of the rack.

(R001)

1. If necessary, open the front rack door.
2. Release the rack latches **A** on both the left and right sides as shown in the following figure.
3. Review the following note, and then slowly pull the system unit **B** out from the rack until the rails are fully extended and locked.

Note:

- If the procedure you are performing requires you to unplug cables from the back of the system unit, do so before you pull the unit out from the rack.
- Ensure that the cables at the rear of the system unit do not catch or bind as you pull the unit out from the rack.

- Ensure the rails are fully extended. When the rails are fully extended, the rail safety latches lock into place. This action prevents the system unit from being pulled out too far.

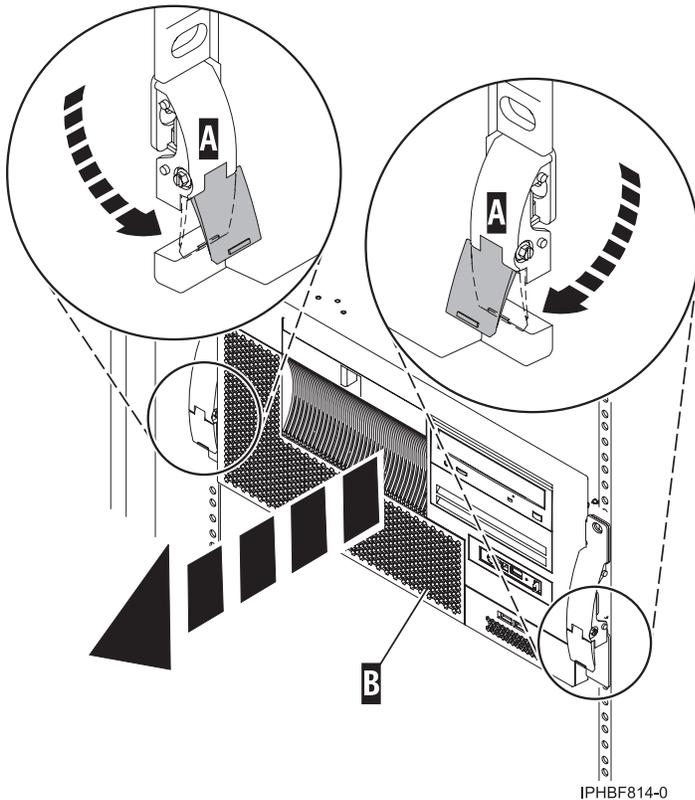


Figure 13. Placing the model in the service position

Place the rack-mounted model 7047-185 or 7037-A50 in the operating position

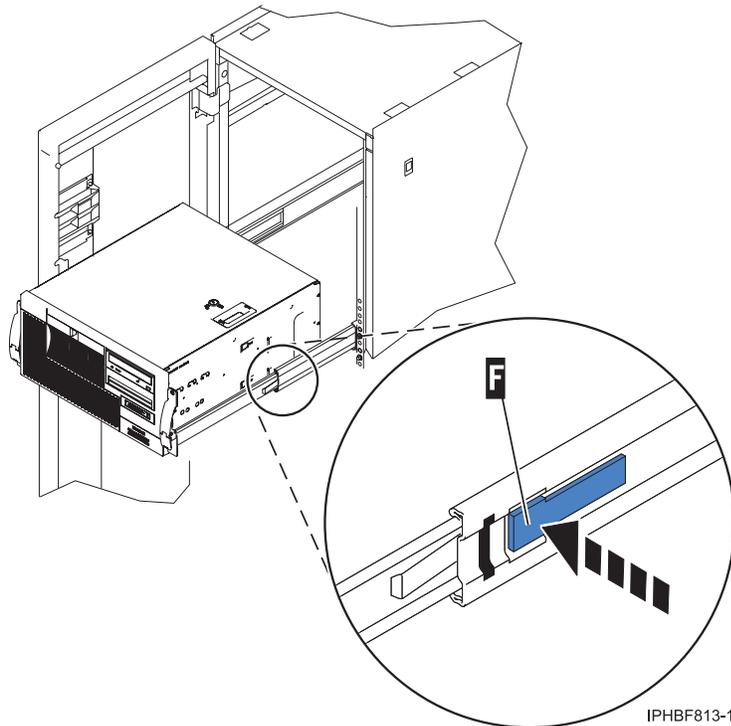
You might need to place a system into the operating position to make the system available for use. Use the procedure in this section to perform this task.

Note: Some of the figures in these procedures might not look exactly like the system unit that you have. However, the steps to perform the task are the same.

To place the rack-mounted system unit into the operating position, follow these steps:

1. Simultaneously release the blue rail safety latches F located near the front of each rail, and push the system or expansion unit into the rack as shown in the following figure.

Note: Ensure that the cables at the rear of the unit do not catch or bind as you push the unit back into the rack.



IPHBF813-1

- a. Both rack latches should lock into position.
2. Replace and tighten the two thumbscrews that secure the system unit to the rack.
3. Close the front rack door.

Front cover

You might need to remove, replace, or install covers to access components or perform service. Use the instructions in this section to accomplish these tasks.

Front cover for models 285, 52x, 55x, or OpenPower 720 and the 0595 expansion unit

You might need to remove or replace covers to access components or perform service. Use the instructions in this section to accomplish these tasks.

Remove the front cover from the model 285, 52x, 55x, OpenPower 720, or the 0595 expansion unit:

You might need to remove the cover to access components or perform service. Use the procedures in this section to accomplish this task.

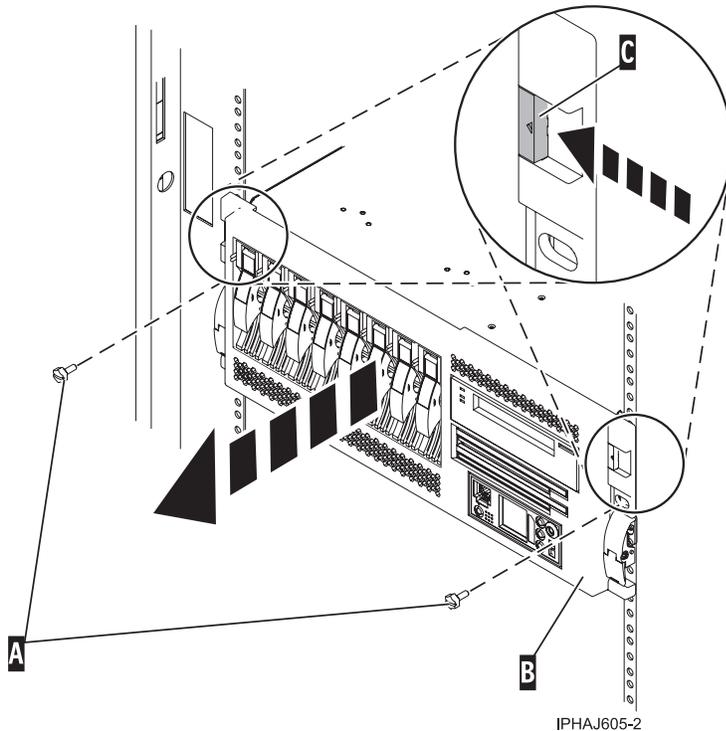
Remove the front cover from the rack-mounted model 285, 52x, 55x, or OpenPower 720 and the 0595 expansion unit:

You might need to remove the cover to access components or perform service. Use the procedure in this section to accomplish this task.

To remove the rack-mounted system or expansion unit front cover, follow these steps:

1. Open the front rack door.
2. Remove the two thumbscrews **A** that secure the system or expansion unit **B** to the rack as shown in the following figure.

3. Push both cover-release latches **C** in the direction of the arrows to release the cover from the system or expansion unit.
4. Pull the cover out and away from the system or expansion unit.



Remove the front cover from the stand-alone model 285, 52x, 55x, or OpenPower 720:

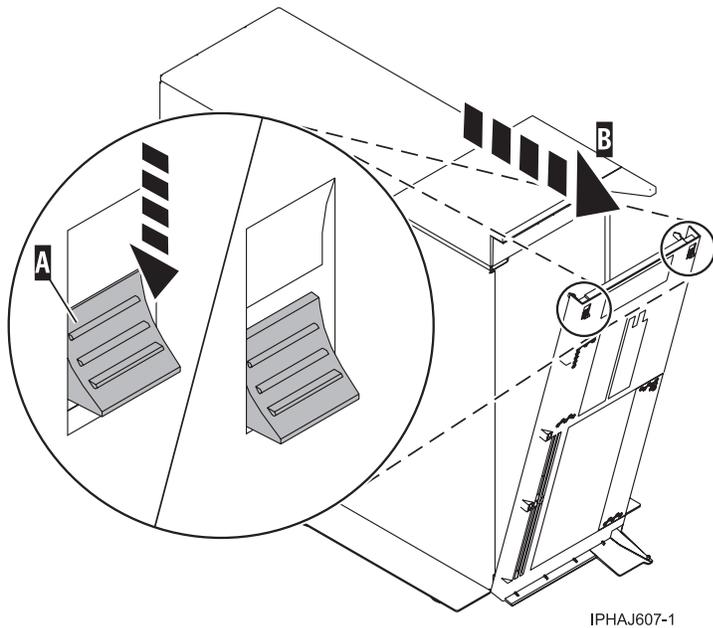
You might need to remove the cover to access components or perform service. Use the procedure in this section to accomplish this task.

To remove the stand-alone front cover, follow these steps:

1. "Remove the door from the model 285, 52x, 55x, or OpenPower 720" on page 47.

Tip: If you have a large four slot filler in the bottom drive bays you must remove the filler before removing the front cover. You might also wish to remove any fillers in the two bottom drive bays for easier access to the cover.

2. Press down on the two cover-release levers.
3. Pull the top of the cover out and away from the system as shown in the following figure.



IPHAJ607-1

4. Gently pull the cover up and off the base, releasing the lower cover-locking tabs.

Install the front cover on the model 285, 52x, 55x, OpenPower 720, or the 0595 expansion unit:

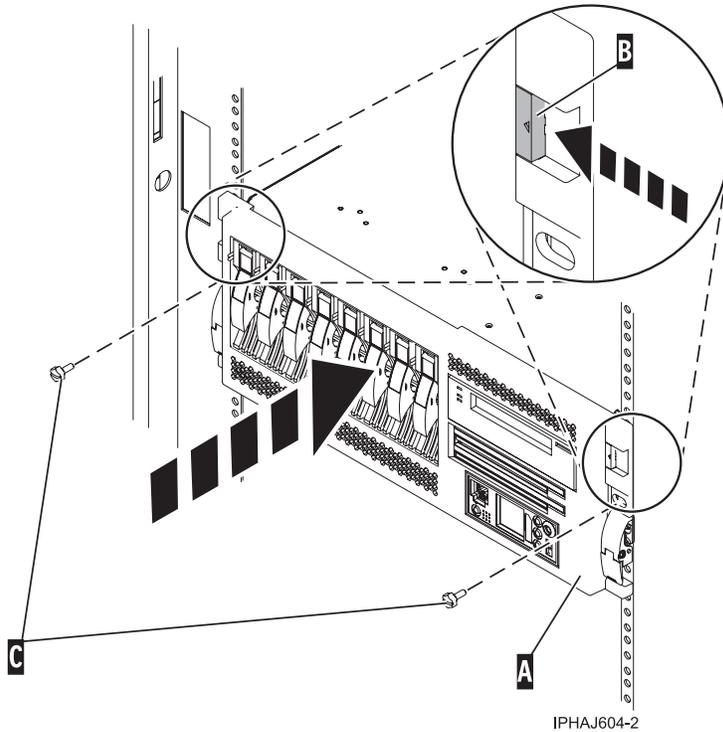
You might need to install the cover after accessing components or performing service. Use the procedures in this section to accomplish this task.

Install the front cover on the rack-mounted model 285, 52x, 55x, or OpenPower 720, or the 0595 expansion unit:

You might need to install the cover after accessing components or performing service. Use the procedure in this section to accomplish this task.

To install the front cover on a rack-mounted model follow these steps:

1. Position the cover on the front of the system or expansion unit so that the two thumbscrews **C** align with the screw holes on the front of the system or expansion unit **A**, as shown in the following figure.
2. Push the cover-release latches **B** in the direction of the arrows to attach the cover to the front of the system or expansion unit. The latches will hold the cover in place.



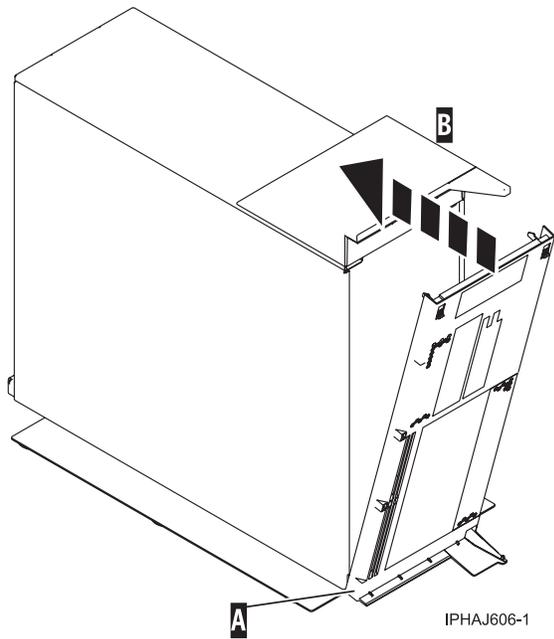
3. Tighten the thumbscrews.
4. Close the front rack door.

Install the front cover on the stand-alone model 285, 52x, 55x, or OpenPower 720:

You might need to install the cover after accessing components or performing service. Use the procedure in this section to accomplish this task.

To install the stand-alone model front cover, follow these steps:

1. Place the two lower cover-locking tabs into the retaining slots located on the base of the system unit as shown in the following figure.



2. Rotate the cover up toward the top of the system, ensuring that the aligning pins are aligned with their matching slots located on the system.
3. Gently push the cover in until the two cover-release levers are seated in their respective slots.
4. "Install or replace the door on the model 285, 52x, 55x, or OpenPower 720" on page 49.

Front cover for the model 9116-561 or 570

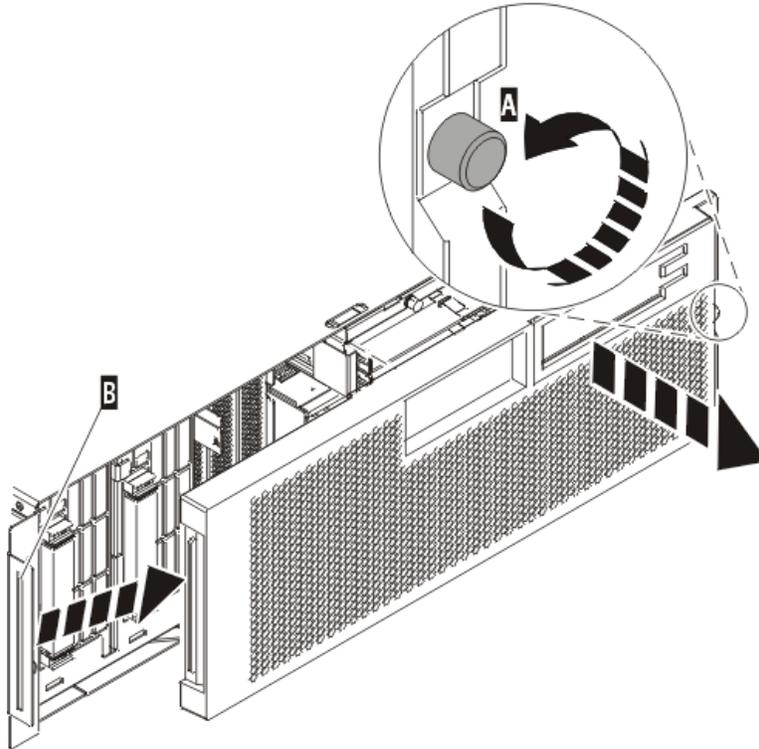
You might need to remove and replace the cover to access components or perform service. Use the procedures in this section to accomplish these tasks.

Remove the front cover from the model 9116-561 or 570:

You might need to remove the cover to access components or perform service. Use the procedure in this section to accomplish this task.

To remove the front cover follow these steps:

1. If necessary, open the front rack door.
2. Loosen the thumbscrew on the right side of the cover as shown in the following figure.



IPHA1701-1

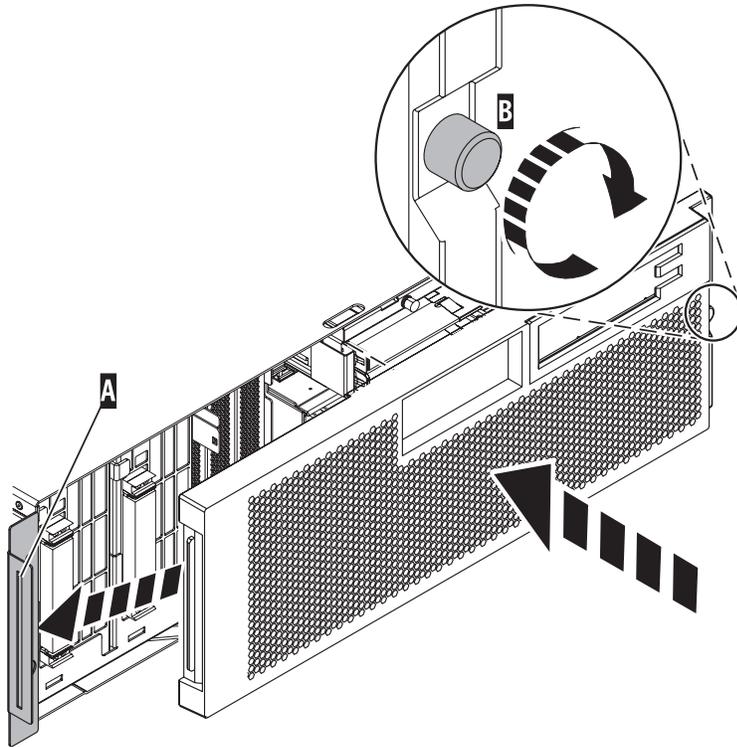
3. Slide the cover to the right and remove it from the system unit.

Install the front cover on the model 9116-561 or 570:

You might need to install the cover after accessing components or performing service. Use the procedure in this section to accomplish this task.

To install the front cover follow these steps:

1. Position the cover on the front of the system unit so that the tab on the left side of the cover is in the matching slot on the left side of the system unit as shown in the following figure.



IPHAJ500-1

2. Tighten the thumbscrew on the right side of the cover.
3. Close the front rack door.

Remove and replace model 7047-185 or 7037-A50 covers and doors

You might need to remove and replace covers and doors to access components or perform service. Use the instructions in this section to accomplish these tasks.

Remove and replace the model 7047-185 or 7037-A50 front cover

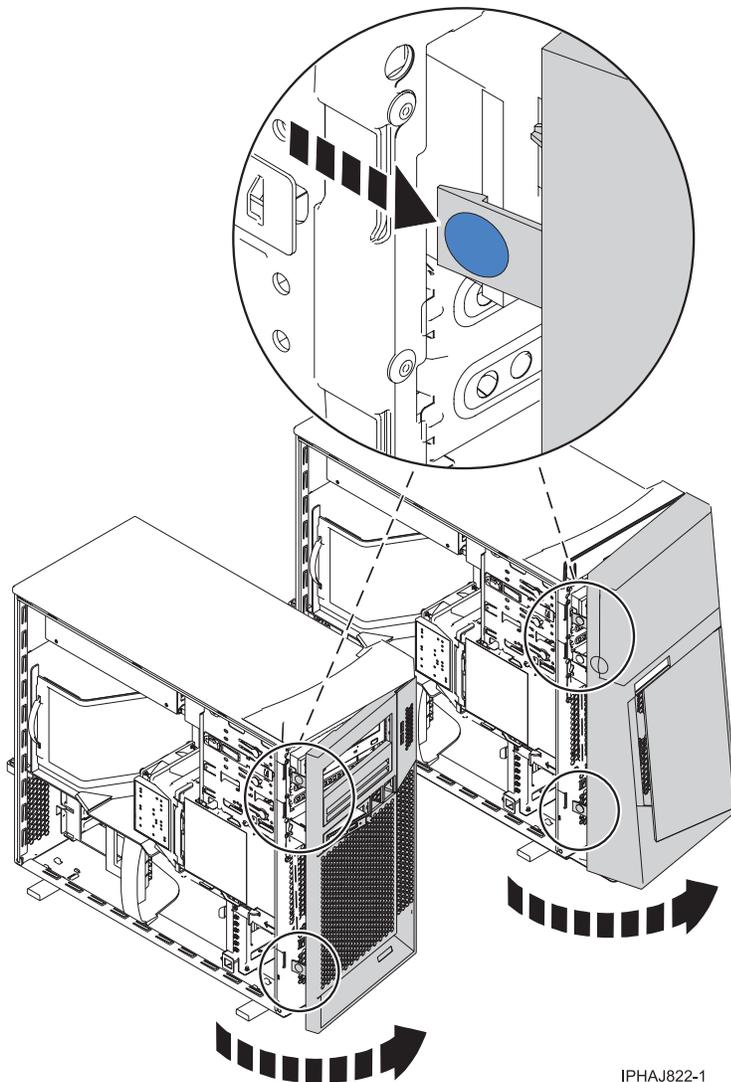
You might need to remove the cover to access components or perform service. Use the procedure in this section to accomplish this task.

To remove the front cover follow these steps:

1. Remove the side cover. See, “Remove and replace the model 7047-185 or 7037-A50 side cover” on page 45
2. Lift each of the tabs on the front cover until it is released from the system unit, as shown in the following figure.

Tip: On the open face cover there are two tabs to release. On the acoustic feature front cover there are three tabs to release.

3. Pull the cover open until it can be removed from the system unit.



IPHAJ822-1

Figure 14. Removing the front cover

Remove and replace the model 7047-185 or 7037-A50 acoustic-feature back cover

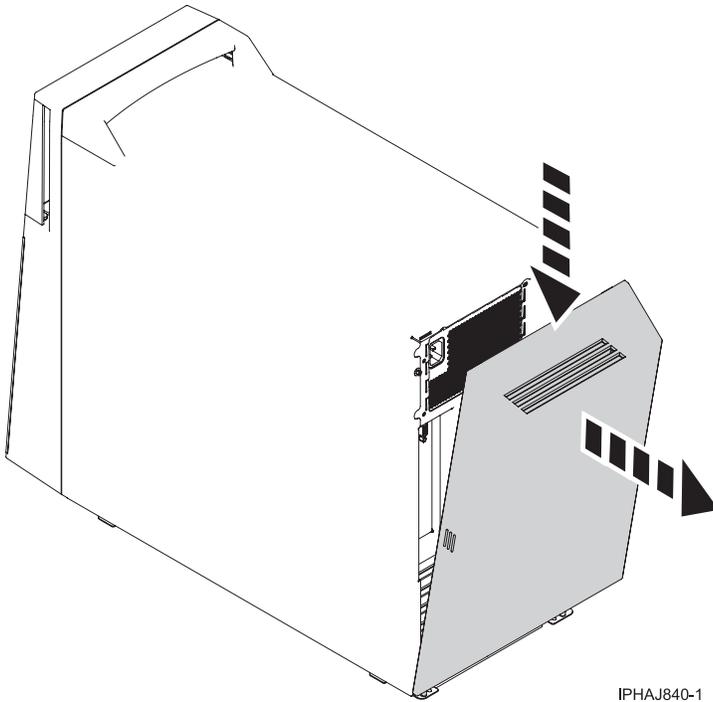
You might need to remove the cover to access components or perform service. Use the procedure in this section to accomplish this task.

To remove the back cover follow these steps:

1. Press down on the center tab of the cover until you unseat it from the back of the system unit, as shown in the following figure.

Remember: Use care not to dislodge any of the cables or cords attached to the system unit during this procedure.

2. Lift the top of the cover until the pins on the bottom clear the holes and the cover can be removed.



IPHAJ840-1

Figure 15. Removing the back cover

To replace the back cover follow these steps:

1. Attach all cables and cords.
2. Place the pins on the bottom of the cover into the slot at the bottom of the system unit, as shown in the following figure.
3. Rotate the cover until it snaps into place on the back of the system unit.

Remember: Use care not to dislodge any of the cables or cords attached to the system unit during this procedure.

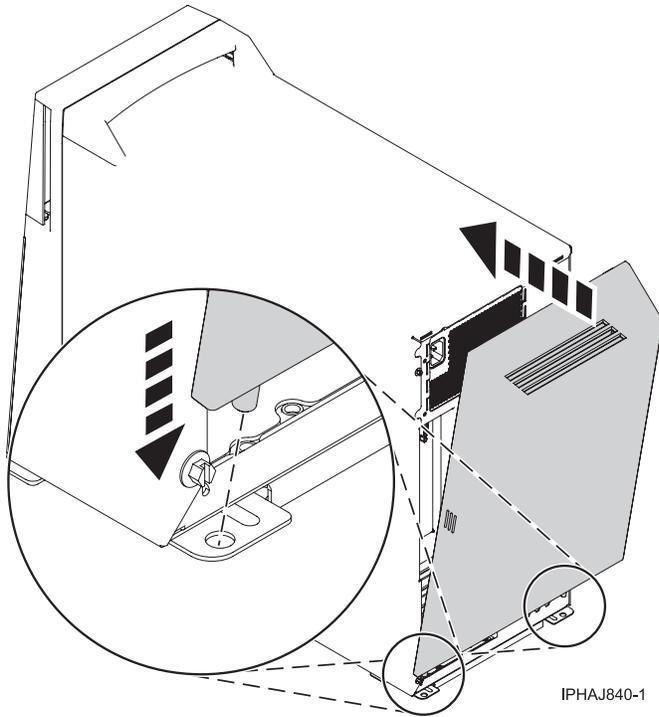


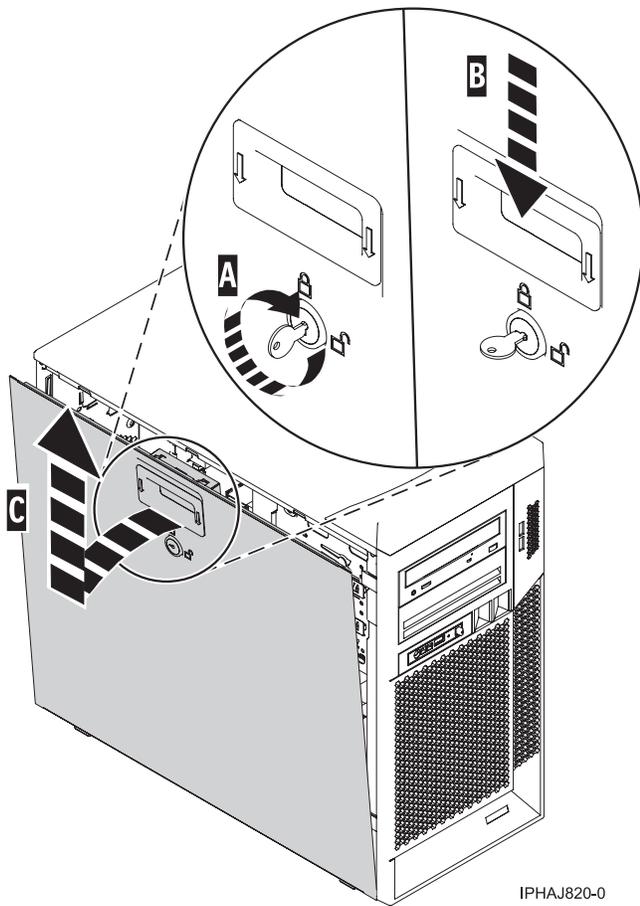
Figure 16. Replacing the back cover

Remove and replace the model 7047-185 or 7037-A50 side cover

You might need to remove the cover to access components or perform service. Use the procedure in this section to accomplish this task.

To remove the side cover follow these steps:

1. Unlock the security lock **A** if it is locked, as shown in the following figure.
2. Press down on the latch **B** to open the cover and pull it away from the system unit.
3. Lift the panel out of the ledge on the bottom of the system unit.



IPHAJ820-0

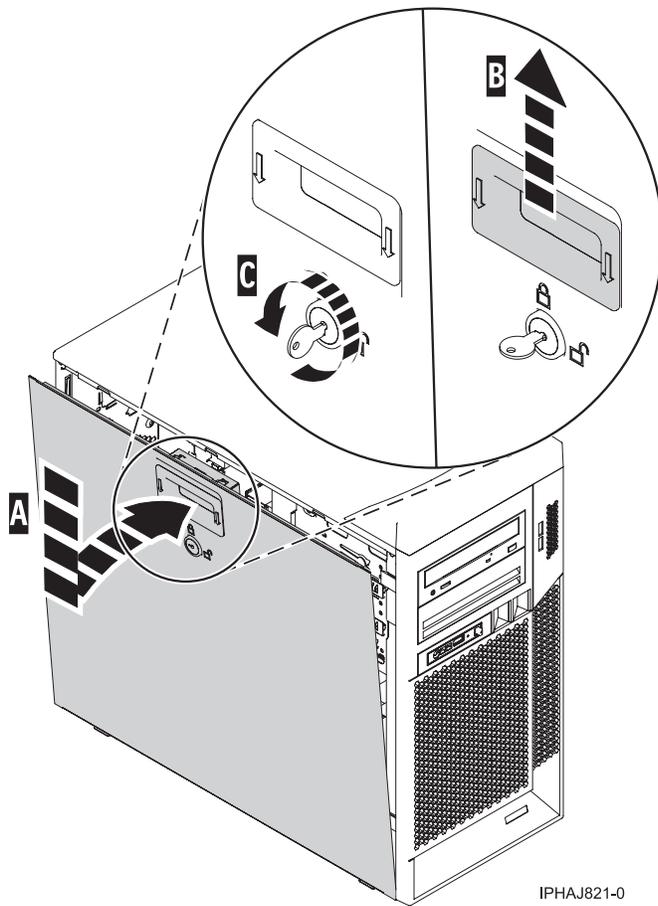
Figure 17. Removing the side cover

Replace the side cover in a model 7047-185 or 7037-A50:

You might need to replace the cover after accessing components or performing service. Use the procedure in this section to accomplish this task.

To replace the side cover follow these steps:

1. Insert the bottom lip of the cover into the ledge on the bottom of the system unit.
2. Rotate the panel up **A** until the latch snaps into place **B**, as shown in the following figure.



IPHAJ821-0

Figure 18. Replacing the service panel

3. Lock the security lock C if needed.

Model 285, 52x, 55x, or OpenPower 720 door

You might need to remove and replace the front door of a stand-alone model. This section includes procedures so that you can perform this task.

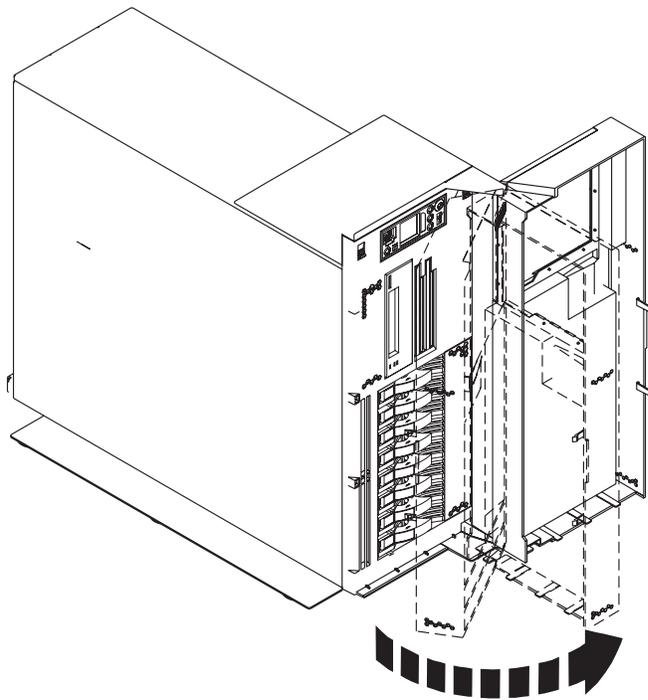
Remove the door from the model 285, 52x, 55x, or OpenPower 720

You might need to remove the door to access components or perform service. Use the procedure in this section to accomplish this task.

To remove the door from the model 285 or 9131-52A see, “Remove the door from the model 285 or 9131-52A” on page 48.

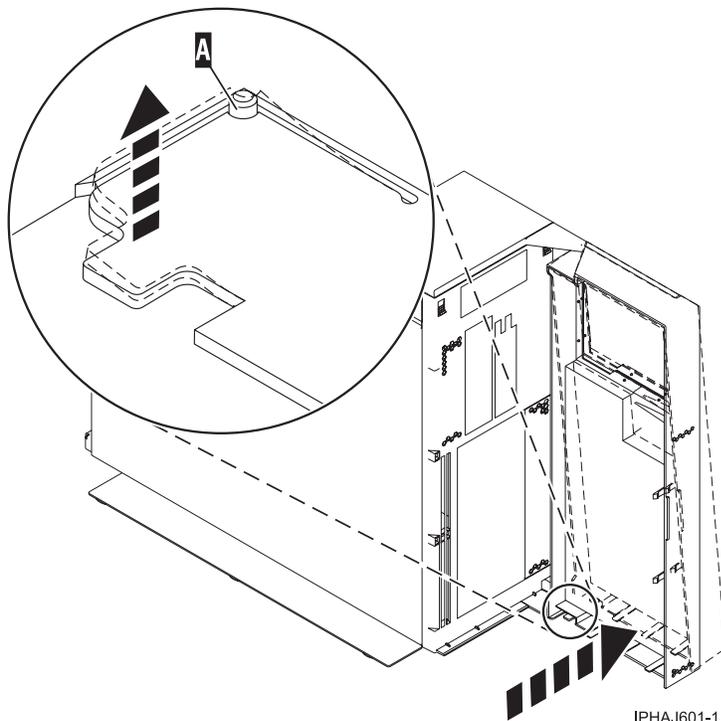
To remove the 52x, 55x, or OpenPower 720 door, do the following:

1. Open the front door by grasping the door handle and pulling the door out and away from the system unit as shown in the following figure.



IPHAJ602-0

2. To remove the door, press down on the top back edge of the door.
3. Gently swivel the top back edge of the door forward and out past the top of the system unit.
4. Lift the door up to release it from the lower retaining post.



IPHAJ601-1

Remove the door from the model 285 or 9131-52A:

You might need to remove the door to access components or perform service. Use the procedure in this section to accomplish this task.

The model 285 or 9131-52A has two doors. The top door allows access to the media and the bottom allows access to the DASD. Use the following procedure for removing both doors.

1. Open the door that you want to remove and release the tab at the center hinge point as shown in the following figure.
 - a. Lift up the bottom tab at hinge **A** to release the top door.
 - b. Press down on the top tab at the hinge **A** to release the bottom door
2. Gently swivel the top back edge of the door forward until it releases from the system unit.

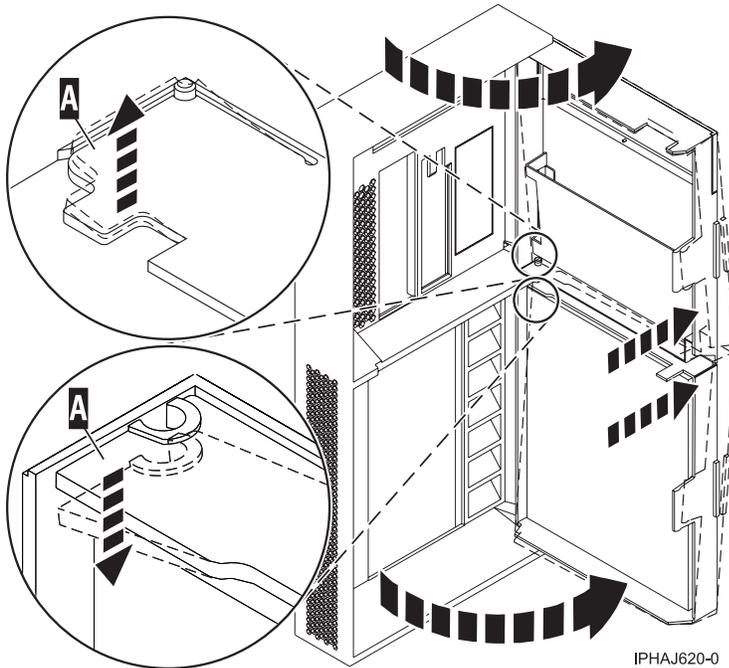


Figure 19. Removing the model 285 or 9131-52A door

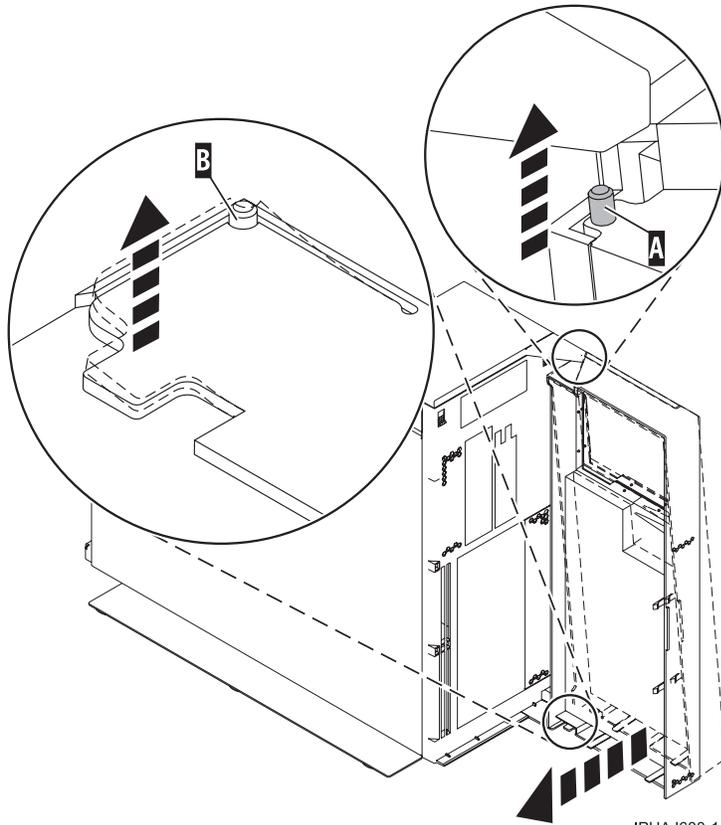
Install or replace the door on the model 285, 52x, 55x, or OpenPower 720

You might need to install the door after accessing components or performing service. Use the instructions in this section to accomplish this task.

To install the model 285 or 9131-52A with acoustic feature front door see, “Install the door on the model 285 or 9131-52A” on page 50

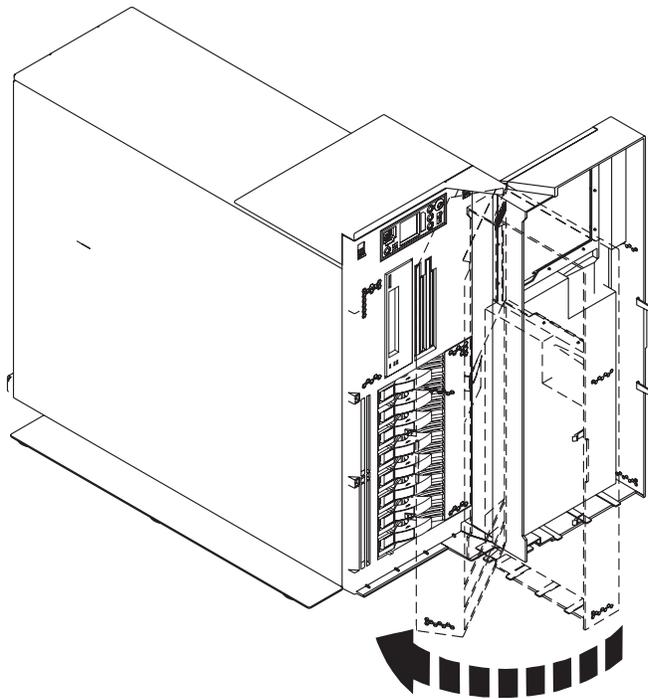
To install the model 52x, 55x, or OpenPower 720 front door, do the following:

1. Set the door on the lower retaining post **B**, as shown in the following figure.
2. Rotate the door toward the top of the system unit.
3. Press down on the lower back edge of the door, and seat the top post **A** into its matching slot.



IPHAJ600-1

4. Close the door.



IPHAJ603-0

Install the door on the model 285 or 9131-52A:

You might need to install the door after accessing components or performing service. Use the instructions in this section to accomplish this task.

The model 285 or 9131-52A has two doors. The top door covers the media bays, and the bottom door covers the DASD bays.

1. Set the door into the retaining post A.

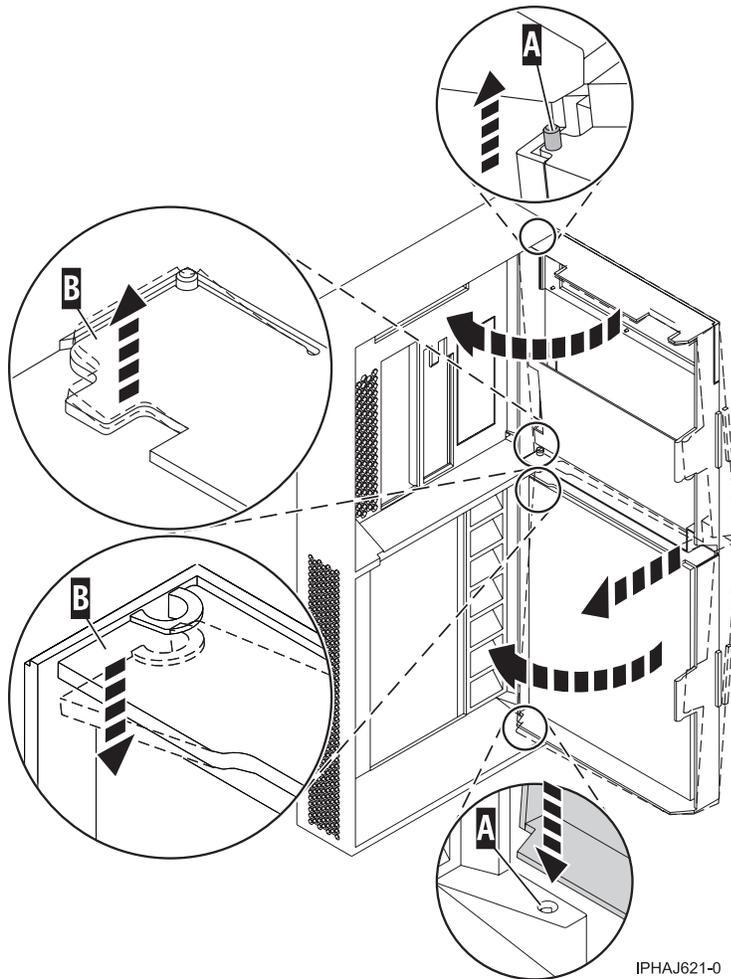


Figure 20. Installing the model 285 door

2. Rotate the door toward the system unit.
3. Press down on the back edge of the door, and seat the post B into its matching slot.
4. Close the door.

Model 285, 51x, 52x, 55x, 710, or OpenPower 720 service access cover

You might need to remove and replace the service access cover to perform service or gain access to internal components. Use the instructions in this section to accomplish these tasks.

Remove the service access cover from the model 285, 51x, 52x, 55x, 710, or OpenPower 720

You might need to remove the service access cover to perform service or gain access to internal components. Use the instructions in this section to accomplish this task.

Tip: Some of the figures in these procedures may not look exactly like the system unit that you have. However, the steps to perform the task are the same.

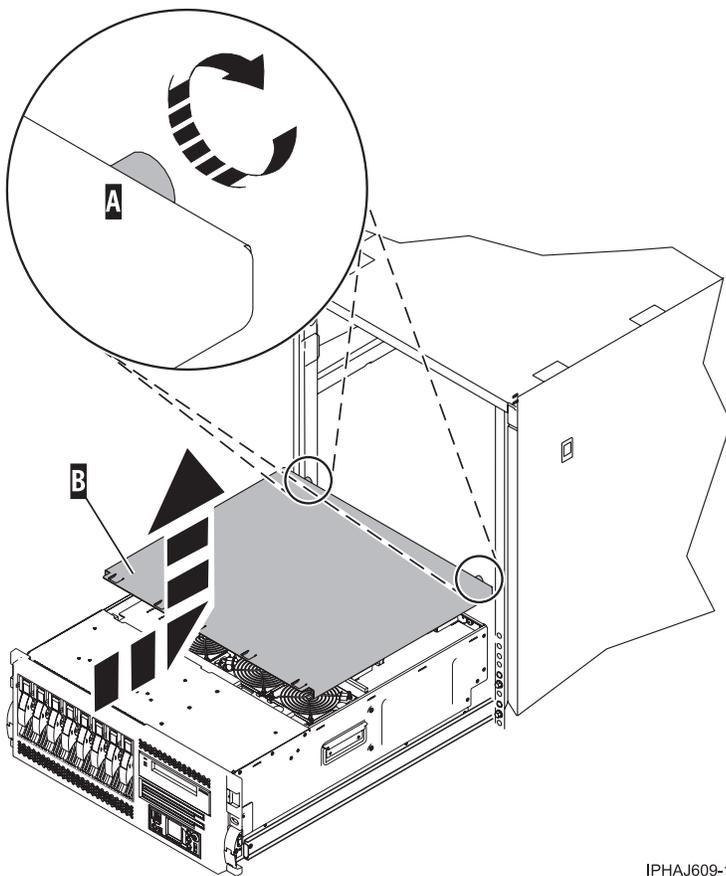
Remove the service access cover from the rack-mounted model 51x, 52x, 55x, 710, or OpenPower 720:

You might need remove the service access cover to perform service or gain access to internal components. Use the procedure in this section to accomplish this task.

To remove the service access cover from a rack-mounted model follow these steps:

1. “Place the rack-mounted system or expansion unit in the service position” on page 28.
2. Loosen the two thumbscrews located at the back of the cover.
3. Slide the cover toward the back of the system unit. When the front of the service access cover clears the upper frame ledge, lift the cover up and off the system unit.

Attention: For proper cooling and airflow, install the cover before starting the system. Operating the system without the cover for more than 30 minutes could damage the system components.



IPHAJ609-1

Figure 21. Remove the service access cover

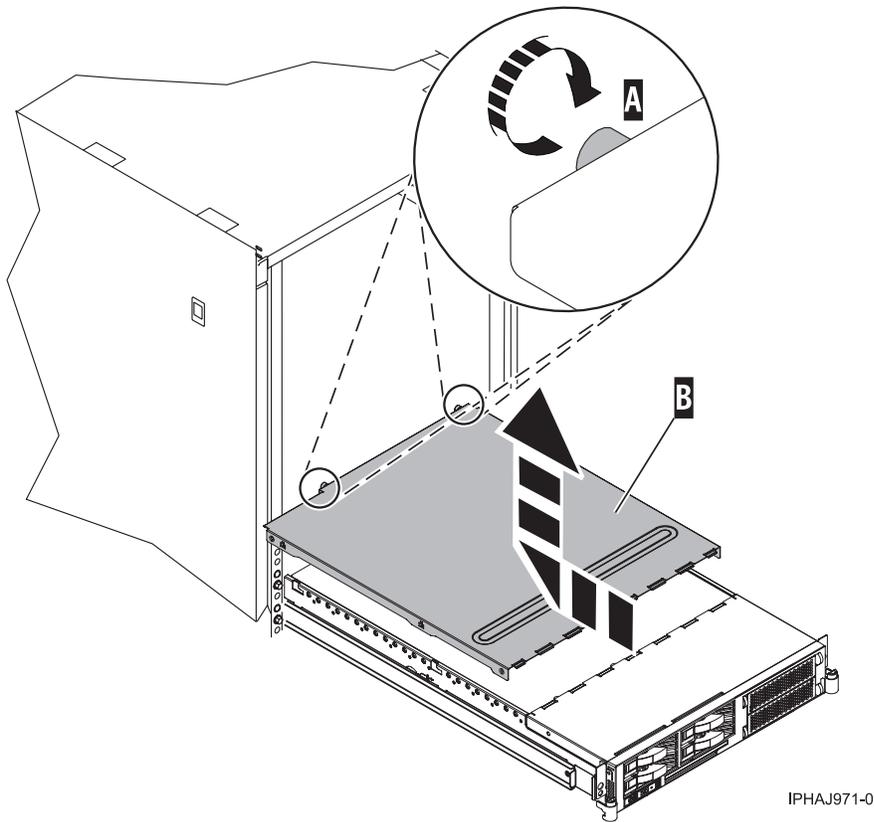


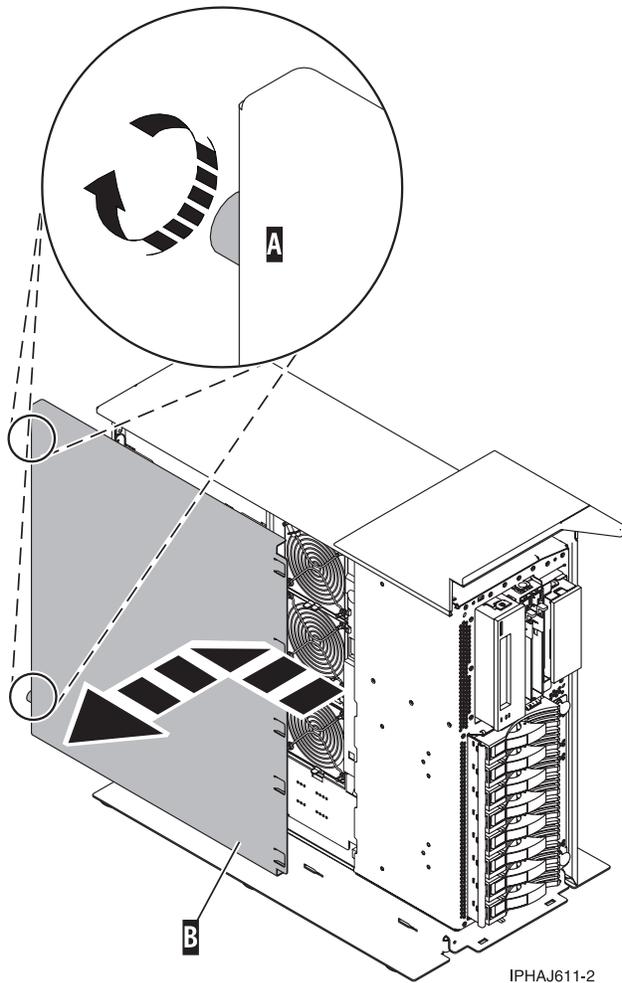
Figure 22. Remove the service access cover

Remove the service access cover from the stand-alone model 285, 52x, 55x, or OpenPower 720:

You might need remove the service access cove to perform service or gain access to internal components. Use the procedure in this section to accomplish this task.

To remove the service access cover from a stand-alone model do the following:

1. Loosen the two thumbscrews located at the back of the service access cover as shown in the following figure.



- Slide the service access cover toward the back of the system unit. When the front of the cover clears the front frame ledge, lift the cover off the system unit.

Attention: For proper cooling and airflow, install the cover before starting the system. Operating the system without the cover for more than 30 minutes could damage the system components.

Install the service access cover on the model 285, 51x, 52x, 55x, 710, or OpenPower 720

You might need to install the service access cover after performing service or accessing internal components. Use the instructions in this section to accomplish this task for your model.

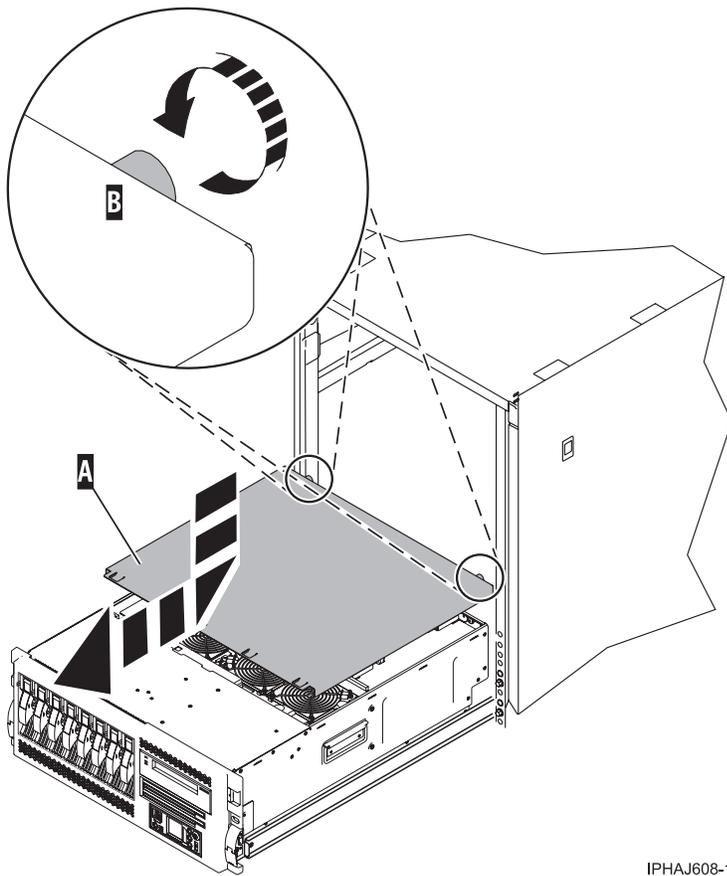
Install the service access cover on the rack-mounted model 51x, 52x, 55x, 710, or OpenPower 720:

You might need to install the service access cover after performing service or accessing internal components. Use the procedure in this section to perform this task.

To install the service access cover on a rack-mounted model refer to Figure 23 on page 55 and Figure 24 on page 56, and follow these steps:

- Place the service access cover **A** on the top of the system unit, approximately 25 mm (1 in.) from the front of the system unit.
- Hold the service access cover against the system unit, and slide it toward the front of the system. Ensure that the fan LED cables do not get caught on the front edge of the service access cover as you move it forward. The tabs on the service access cover slide beneath the upper chassis ledge, and the two thumbscrews align with the screw holes at the back of the system unit.

3. Tighten the thumbscrews **B** located at the back of the cover.



IPHAJ608-1

Figure 23. Install the service access cover on the rack-mounted model

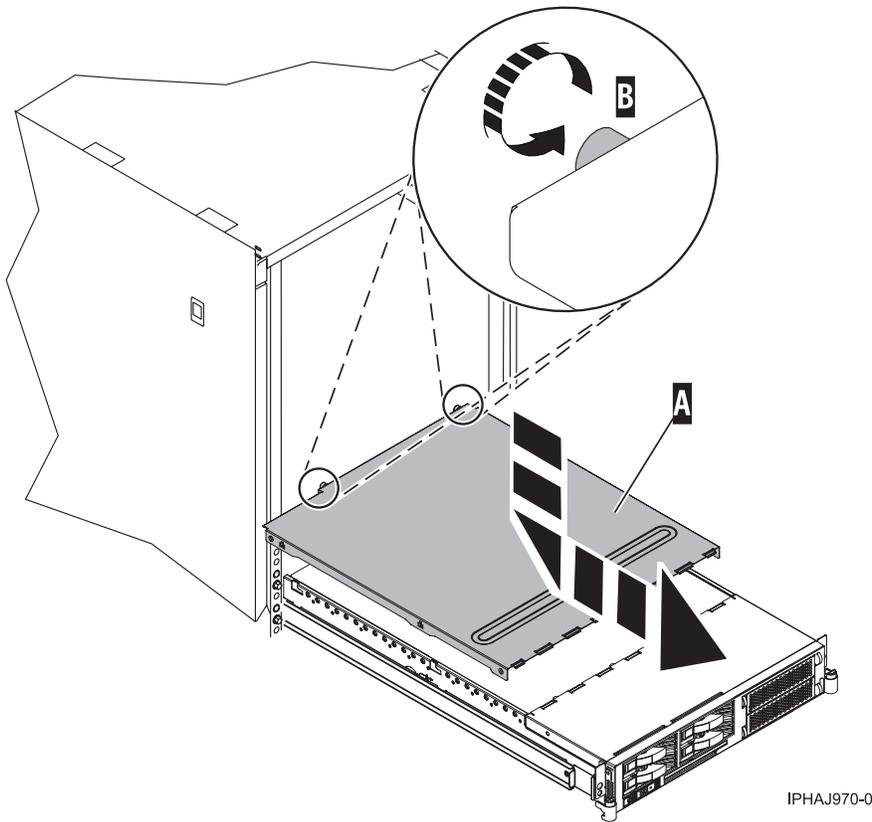


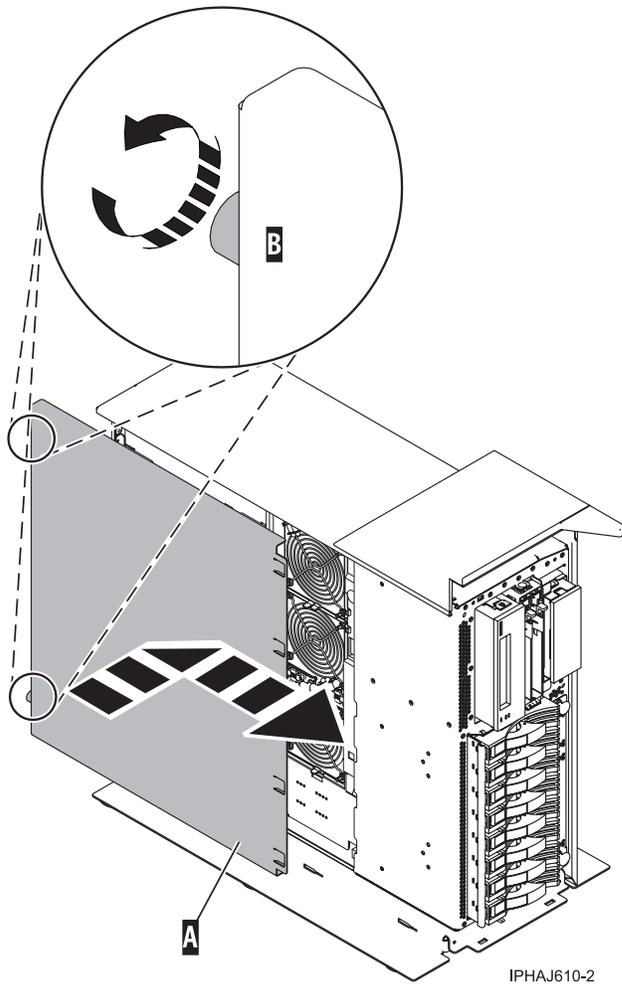
Figure 24. Install the service access cover on the rack-mounted model

Install the service access cover on the stand-alone model 285, 52x, 55x, or OpenPower 720:

You might need to install the service access cover after performing service or accessing internal components. Use the procedure in this section to perform this task.

To install the service access cover on a stand-alone model follow these steps:

1. Align the service access cover pins with the slots in the system. The flanges on the top and bottom of the cover wrap around the system frame, as shown in the following figure.
2. Hold the service access cover against the system unit **A** and slide it toward the front of the system.
3. Tighten the two thumbscrews **B** located at the back of the cover.



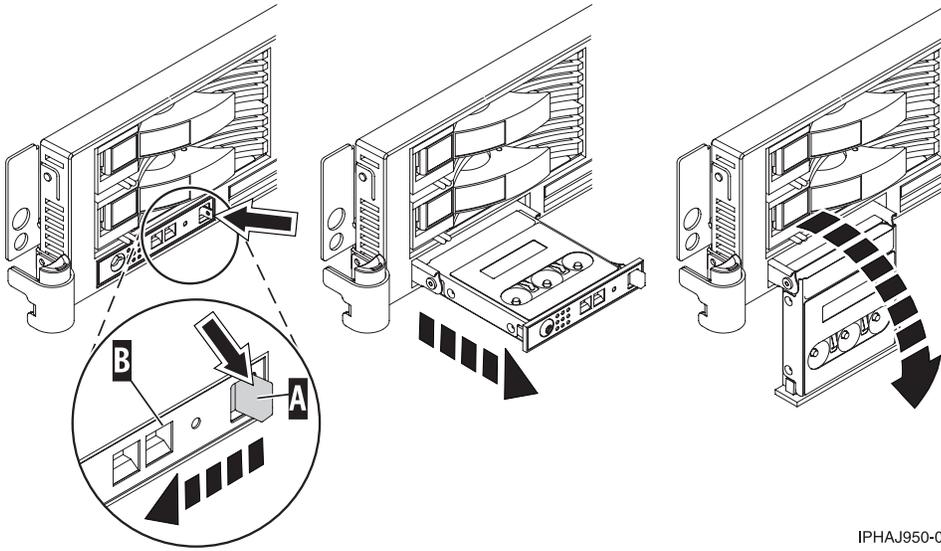
Gain access to the model 51x and OpenPower 710 control panels

Since only part of the control panel is visible from the front of the server, you can use this procedure to gain access to all of the control panel's features, including the display.

Because only part of the control panel is visible from the front of the server, the following procedure describes how to gain access to all of the control panel's features, including the display.

To access all of the control panel's features, complete the following steps:

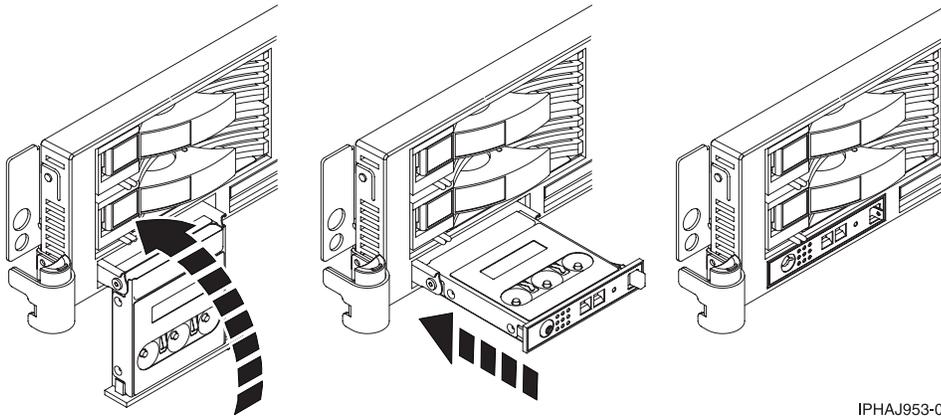
1. Press inward on the spring-loaded tab **A** located on the right side of the control panel **B** so that it pops out slightly, as shown in the following figure.



IPHAJ950-0

Figure 25. Gain access to the control panels

2. Pull the control panel out, toward the front of the system, until it can be pivoted downward on its hinge.
3. To move the control panel back into the device enclosure, lift the control panel up to align it with the opening and push it into place until you feel the tab lock, as shown in the following figure.



IPHAJ953-0

Figure 26. Close the control panels

Verify the installed part

Use the instructions in this section to learn how to verify a newly installed or replaced part on your system, logical partition, or expansion unit by selecting the appropriate procedure for the operating system or console.

Verify an installed feature or replaced part on an AIX system or logical partition

If you installed feature or replaced a part you might want to use the tools in AIX to verify that the feature or part is recognized by the system or logical partition. Use the procedure in this section to accomplish this task.

To verify the operation of a newly installed feature or replacement part, select the appropriate procedure:

- Verify the installed feature using AIX
- Verifying the replaced part using AIX

Verify the installed feature using AIX:

1. Log in as root user.
2. At the command line, type `diag` and press Enter.
3. Select **Advanced Diagnostics Routines**. Press Enter.
4. From the **Diagnostic Mode Selection** menu, select **System Verification**. Press Enter.
5. When the **Advanced Diagnostic Selection** menu appears, do one of the following:
 - To test a single resource, select the resource that you just installed from the list of resources and press Enter.
 - To test all the resources available to the operating system, select **All Resources** and press Enter.
6. Select **Commit**, and wait until the diagnostic programs run to completion, responding to any prompts that appear.
7. Did the diagnostics run to completion and display the message No trouble was found?
 - **No:** If a service request number (SRN) or other reference code is displayed, suspect a loose adapter or cable connection. You can learn more about these codes in Reference codes. Review the installation procedures to ensure that the new feature is installed correctly. If you cannot correct the problem, collect all SRNs or any other reference code information that you see. If the system is running in LPAR mode, note the logical partition in which you installed the feature. Contact your service provider for assistance.
 - **Yes:** The new device is installed correctly. Exit the diagnostic programs and return the system to normal operations.

Verify the replacement part using AIX

To verify the operation of a newly installed feature or replacement part, follow these steps:

1. Did you replace the part using either AIX or the online diagnostics service aid's concurrent (hot-swap) service operation?
 - No:** Go to step 2.
 - Yes:** Go to step 5 on page 60.
2. Is the system powered off?
 - Yes:** If the system supports slow boot, set the system to perform a slow boot. For information, see Performing a slow boot.
 - No:** Go to step 4.
3. Start the system and wait until the AIX operating system login prompt displays or until apparent system activity on the operator panel or display has stopped.

Did the AIX login prompt display?

 - **Yes:** Go to step 4
 - **No:** If an SRN or other reference code is displayed, suspect a loose adapter or cable connection. You can learn more about these codes in the Reference codes. Review the procedures for the part that you replaced to ensure that the new part is installed correctly. If you cannot correct the problem, collect all SRNs or any other reference code information that you see. If the system does not start or you have no login prompt, see: Problems with loading and starting the operating system.

If the system is partitioned, note the logical partition in which you replaced the part. Contact your service provider for assistance.
4. At the command prompt, type `diag -a` and press Enter to check for missing resources. If you see a command prompt, go to step 5 on page 60.

If the **Diagnostic selection** menu is shown with **M** appearing next to any resource, follow these steps:

 - a. Select the resource and press Enter.

- b. Select **Commit**.
 - c. Follow any instructions that are shown.
 - d. If a *Do you want to review the previously displayed error?* message is shown, select **Yes** and press Enter.
 - e. If an SRN is shown, suspect a loose card or connection. If no obvious problem is shown, record the SRN and go to AIX fast-path problem isolation.
 - f. If no SRN is shown, go to 5.
5. Test the part by doing the following:
 - a. At the command line, type `diag` and press Enter.
 - b. From the **Function Selection** menu, select **Advanced Diagnostics Routines**. Press Enter.
 - c. From the **Diagnostic Mode Selection** menu, select **System Verification**. Press Enter.
 - d. Select **All Resources**, or select the diagnostics for the individual part to test only the part you replaced, and any devices that are attached to the part you replaced. Press Enter.
Did the **Resource Repair Action** menu appear?
No: Go to step 6.
Yes: Go to step 7.
 6. Did the *Testing Complete, No trouble was found* message appear?
 - **No:** There is still a problem. Contact your service provider. **This ends the procedure.**
 - **Yes:** Select **Log Repair Action**, if not previously logged, from the **Task Selection** menu to update the AIX error log. If the repair action was reseating a cable or adapter, select the resource associated with that repair action. If the resource associated with your action is not displayed on the Resource List, select `sysplanar0`. Press Enter.

Tip: This action changes the indicator light for the part from the fault state to the normal state. Go to step 9 on page 61
 7. When a test is run on a resource in system verification mode, and that resource has an entry in the AIX error log, if the test on the resource was successful, the *Resource Repair Action* menu appears. After replacing a part, you must select the resource for that part from the *Resource Repair Action* menu. This updates the AIX error log to indicate that a system-detectable part has been replaced.

Note: On systems with a indicator light for the failing part, this changes the indicator light to the normal state.
Follow these steps:
 - a. Select the resource that has been replaced from the *Resource Repair Action* menu. If the repair action was reseating a cable or adapter, select the resource associated with that repair action. If the resource associated with your action does not appear on the Resource List, select `sysplanar0`. Press Enter.
 - b. Select **Commit** after you make your selections. Did another *Resource Repair Action* display appear?
No: If the *No Trouble Found* display appears, go to step 9 on page 61
Yes: Go to step 8.
 8. The parent or child of the resource you just replaced may also require that you run the Resource Repair Action option on it. When a test is run on a resource in system verification mode, and that resource has an entry in the AIX error log, if the test on the resource was successful, the *Resource Repair Action* menu appears. After replacing that part, you must select the resource for that part from the *Resource Repair Action* menu. This updates the AIX error log to indicate that a system-detectable part has been replaced.

Note: This changes the indicator light for the part from the fault state to the normal state.
Follow these steps:

- a. From the *Resource Repair Action* menu, select the parent or child of the resource that has been replaced. If the repair action was to reseal a cable or adapter, select the resource associated with that repair action. If the resource associated with your action does not appear on the Resource List, select **sysplanar0**. Press Enter.
- b. Select **Commit** after you make your selections.
- c. If the *No Trouble Found* display appears, go to step 9.
9. If you changed the service processor or network settings, as instructed in previous procedures, restore the settings to the value they had prior to servicing the system.
10. Did you do any hot-plug procedures before doing this procedure?
 - No:** Go to step 11.
 - Yes:** Go to step 12.
11. Start the operating system, with the system or logical partition in normal mode. Were you able to start the operating system?
 - No:** Contact your service provider. **This ends the procedure.**
 - Yes:** Go to step 12.
12. Are the indicator lights still on?
 - **No. This ends the procedure.**
 - **Yes.** Turn off the lights. See one of the following for instructions:
 - Identify a failing part using stand-alone eServer™ diagnostics
 - Running the stand-alone eServer diagnostics from a Network Installation Management server
 - Changing service indicators with the ASMI menus

Verify the presence of an installed part on an i5/OS system or logical partition

If you have installed a new feature or part, verify that the system recognizes the feature or part by using the i5/OS system service tools. Use the procedure in this section to accomplish this task.

1. Deactivate the failing item indicator light and close the service action log entry. For instructions, see “Deactivate the failing-part indicator light” on page 68.
2. Be sure you are signed on **with at least service level authority**.
3. On the command line of the i5/OS session, type `strsst` and press Enter.

Note: If you cannot get to the System Service Tools display, use function 21 from the control panel. Alternatively, if the system is managed by Hardware Management Console (HMC), use the Service Focal Point Utilities to get to the Dedicated Service Tools (DST) display.

4. Type your service tools user ID and service tools password on the System Service Tools (SST) Sign On display. Press Enter.

Note: The service tools password is case-sensitive.

5. Select **Start a service tool** from the System Service Tools (SST) display. Press Enter.
6. Select **Hardware service manager** from the Start a Service Tool display. Press Enter.
7. Select **Logical hardware resources (buses, IOPs, controllers)** from the Hardware Service Manager display. This option allows you to display and work with logical resources. Logical hardware resources are the functional resources of the system used by the operating system.
8. Press Enter.

When you select one of the options from the Logical Hardware Resources display, you can do the following:

- Display logical hardware resource status
- Display or change logical hardware resource information
- Display associated packaging hardware resources

For more information on collecting information and performing specific functions using the options and function keys from the Logical Hardware Resources display or for details on the symbols that appear next to the Resource Description field, see the online Help information.

Verify the installed part on a Linux system or logical partition (run AIX diagnostics)

If you have installed a new part, use the instructions in this section to learn how to verify that the system recognizes the part.

To verify the newly installed or replaced part, choose one of the following:

Verify an installed part using the eServer stand-alone diagnostics:

If you have installed or replaced a part, verify that the system recognizes the new part. Use the procedure in this section to accomplish this task.

You can use stand-alone diagnostics to verify an installed part in a Linux system, expansion unit, or logical partition. You access these diagnostics from a CD-ROM or from the Network Installation Management (NIM) server. This procedure describes how to use the diagnostics from a CD-ROM. For information on running diagnostics from the Network Installation Management (NIM) server, see *Running the eServer stand-alone diagnostics from a Network Installation Management server*.

Prerequisites

- If this server is directly attached to another server or attached to a network, be sure communication with the other servers is stopped.
- eServer stand-alone diagnostics require use of all of the logical partition resources. No other activity can be running on the logical partition.
- eServer stand-alone diagnostics require access to the system console.

To use stand-alone diagnostics, follow these steps:

1. Stop all jobs and applications and then stop the operating system on the system or logical partition.
2. Remove all tapes, diskettes, and CD-ROM.
3. Turn off the system unit power. The next step boots the server or logical partition from the eServer stand-alone diagnostics CD-ROM. If the optical drive is not available as the boot device on the server or logical partition on which you are working, follow these steps:
 - a. Access the ASMI. See *Managing your server using the Advanced System Management Interface* for information on using the ASMI.
 - b. On the ASMI main menu, click on **Power/Restart Control**.
 - c. Click on **Power On/Off System**.
 - d. Select the **Service mode boot from default boot list** option in the AIX/Linux logical partition mode boot drop-down menu.
 - e. Click on **Save settings and power on**. As soon as the optical drive has power, insert the eServer standalone diagnostic CD-ROM.
 - f. Go to step 5.
4. Turn on the system unit power and immediately insert the diagnostics CD-ROM into the optical drive.
5. After the **keyboard** POST indicator displays on the system console and before the last POST indicator (**speaker**) displays, press the numeric 5 key on the system console to indicate that a service mode boot should be initiated using the default service mode boot list.
6. Enter any requested password.
7. At the *Diagnostic Operating Instructions* display, press Enter.

Note: If an SRN or other reference code is displayed, suspect a loose adapter or cable connection. Review the procedures for the part that you replaced to ensure that the new part is installed correctly. If you cannot correct the problem, collect all SRNs or any other reference code information that you see. If the system will not boot or you have no login prompt go to Problems with loading and starting the operating system.

Note: If you received an SRN or any other reference code when you attempted to start the system, you can learn more about these codes in Reference codes.

8. If the terminal type is requested, you must use the **Initialize Terminal** option on the *Function Selection* menu to initialize the operating system before you can continue.
9. From the Function Selection menu, select **Advanced Diagnostics Routines**. Press Enter.
10. From the Diagnostic Mode Selection menu, select **System Verification**. Press Enter.
11. When the Advanced Diagnostic Selection menu appears, select **All Resources**, or test only the part you replaced, and any devices that are attached to the part you replaced, by selecting the diagnostics for the individual part. Press Enter.
12. Did the *Testing Complete, No trouble was found* message appear?
 - **No:** There is still a problem. Contact your service provider.
 - **Yes:** Go to step 13.
13. If you changed the service processor or network settings, as instructed in previous procedures, restore the settings to the value they had prior to servicing the system.
14. If the indicator lights are still on, follow these steps:
 - a. Select **Identify and Attention Indicators** from the *Task Selection* menu to turn off the system attention and indicator lights. Press Enter.
 - b. Select **Set System Attention Indicator to NORMAL** and press Enter.
 - c. Select **Set All Identify Indicators to NORMAL** and press Enter.
 - d. Choose **Commit**.

Note: This changes the system attention and identify indicators from the *Fault* state to the *Normal* state.

- e. Exit to the command line.

Verify the presence of an installed part using Hardware Management Console (HMC)

If you have installed or replaced a part, use the Hardware Management Console (HMC) to update your HMC records after you have completed a service action on your server. Use the procedure in this section to accomplish this task. If you have reference codes, symptoms, or location codes that you used during the service action, locate the records to use during this procedure.

1. At the HMC, examine the service action event log for any open service action events. See Viewing serviceable events for details.
2. Are there any service action events that are open?
 - No:** If the system attention LED is still on, use the HMC to turn off the LED. See Activating and Deactivating LEDs. **This ends the procedure.**
 - Yes:** Continue with the next step.
3. Record the list of open service action events.
4. Examine the details of the open service action event. Is the error code associated with this service action event the same as you gathered earlier.
 - **Yes:** Continue with the next step.
 - **No:** Choose from the following options:
 - Review the other serviceable events and find one that does match and continue with the next step.

- If the log does not match what you had gathered earlier, contact your service provider.
5. Select and highlight the service action event from the Error Associated With This Serviceable Event window.
 6. Click **Close Event**.
 7. Add comments for the serviceable event. Include any unique additional information. Click **OK**.
 8. Did you replace, add, or modify a FRU of the open service action event?
 - **No:** Select the **No FRU Replaced for this Serviceable Event** option and click **OK** to close the service action event.
 - **Yes:** Perform the following steps:
 - a. From the FRU list, select a FRU that you need to update.
 - b. Double-click the FRU and update the FRU information.
 - c. Click **OK** to close the service action event.
 9. If you continue to have problems, contact your service provider.

Verify the presence of an installed part using the Advanced System Management Interface

If you have installed or replaced a part, verify that the system recognizes the new part and turn off the failing part indicator light. Use the procedure in this section to accomplish this task using the Advanced System Management Interface (ASMI).

For information on accessing up the ASMI, refer to Accessing the Advanced System Management Interface

Use the instructions from Changing service indicators to turn off the indicator light.

Identify a failing part

Use the instructions in this section to learn how to locate and identify a failing part on your system or expansion unit using the appropriate method for your system.

Identify a failing part on a model 7047-185 or 7037-A50

You might need to use the light path diagnostics to help locate or identify a failing part. Use the procedure in this section to accomplish this task.

Light path diagnostics provide a path that you can follow to help you identify the source of an error. The server must be connected to a power source for the light-emitting diodes (LED) inside the server to be lit; the server does not have to be turned on for the LEDs to be lit.

The server is designed so that LEDs remain lit when the server is connected to an ac power source but is not turned on, provided that the power supply is operating correctly. This feature helps you to isolate the problem when the operating system is shut down.

Many errors are first indicated by a lit information LED or system-error LED on the operator information panel on the front of the server. If one or both of these LEDs are lit, one or more LEDs elsewhere in the server might also be lit and can direct you to the source of the error.

To identify a failing part follow these steps:

1. If this is a rack mounted server, “Place the rack-mounted model 7047-185 or 7037-A50 in the service position or operating position” on page 33.
2. “Remove and replace the model 7047-185 or 7037-A50 side cover” on page 45.
3. Find the light-path diagnostic card on top of the fan attached to the disk drive cage. Use the following figure and table to identify each light on the card.

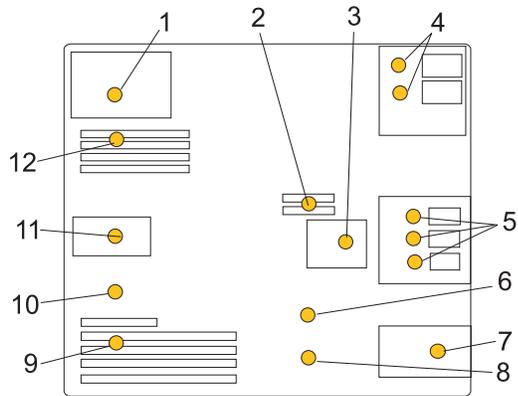


Figure 27. Light path diagnostic card indicator LED layout

Table 1. Fault-indicator LEDs

1	Power supply fault-indicator LED	7	Front fan fault-indicator LED
2	Voltage-regulator module fault-indicator LED	8	Battery fault-indicator LED
3	Disk-drive bay fan fault-indicator LED	9	PCI adapter fault-indicator LED
4	Optical-media bay fault-indicator LEDs	10	Thermal fault-indicator LED
5	Disk-drive bay fault-indicator LEDs	11	Rear fan fault-indicator LED
6	System backplane fault-indicator LED	12	Memory fault-indicator LED

- Refer to the service label on your system or the following figure to locate an LED on the system backplane for replaceable parts.

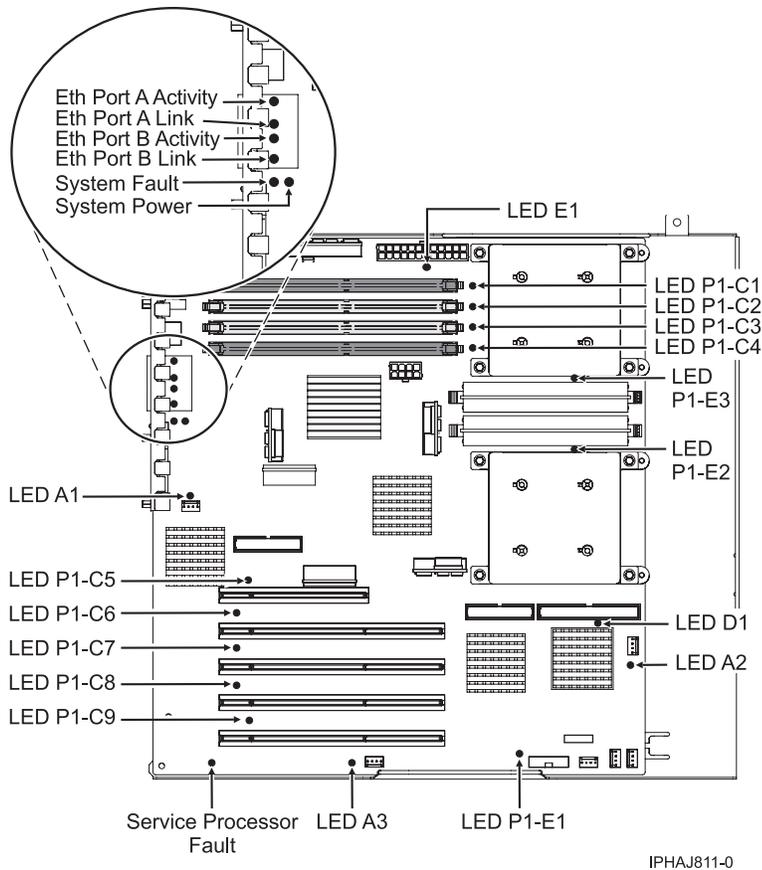


Figure 28. System backplane indicator LED layout

Identify a failing part on an AIX system or logical partition

Use the instructions in this section to learn how to locate a failing part, and then activate the indicator light for that part on a system or logical partition running AIX.

Locate a failing part in an AIX system or logical partition:

You might need to use AIX tools, before activating the indicator light, to locate a part that is failing. Use the procedure in this section to accomplish this task.

1. Log in as root user or celogin-.
2. At the command line, type `diag` and press Enter.
3. From the **Function Selection** menu, select **Task Selection** and press Enter.
4. Select **Display Previous Diagnostic Results** and press Enter.
5. From the **Display Previous Diagnostic Results** display, select **Display Diagnostic Log Summary**. A **Display Diagnostic Log** display appears. This display contains a chronological list of events.
6. Look in the T column for the most recent S entry. Select this row in the table and press Enter.
7. Choose **Commit**. The details of this log entry are shown.
8. Record the location information and the SRN value shown near the end of the entry.
9. Exit to the command line.

Use the location information for the failing part to activate the indicator light that identifies the failing part. For instructions, see “Activate the indicator light for the failing part” on page 67.

Activate the indicator light for the failing part:

You might need to use the indicator light to help you physically locate a part. Use the procedure in this section to accomplish this task.

1. Log in as root user.
2. At the command line, type `diag` and press Enter.
3. From the **Function Selection** menu, select **Task Selection**. Press Enter.
4. From the **Task Selection** menu, select **Identify and Attention Indicators**. Press Enter.
5. From the list of lights, select the location code for the failing part and press Enter.
6. Select **Commit**. This turns on the system attention and indicator light for the failing part.
7. Exit to the command line.

Identify a failing part on an i5/OS system or logical partition

You might need to activate or deactivate the indicator light using i5/OS to assist in locating a failing part. Use the instructions in this section to accomplish these tasks.

Activate the failing-part indicator light:

You might need to search the service action log for an entry that matches the time, reference code, or resource of a problem, and then activate the indicator light for a failing part. Use the procedure in this section to accomplish this task.

1. Signed on to an i5/OS session, **with at least service level authority**.
2. On the command line of the i5/OS session, type `strsst` and press Enter.

Note: If you cannot get to the System Service Tools display, use function 21 from the control panel. Alternatively, if the system is managed by a Hardware Management Console (HMC), use the Service Focal Point utilities to get to the Dedicated Service Tools (DST) display.

3. Type your service tools user ID and service tools password on the System Service Tools (SST) Sign On display. Press Enter.

Remember: The service tools password is case-sensitive.

4. Select **Start a service tool** from the System Service Tools (SST) display. Press Enter.
5. Select **Hardware service manager** from the Start a Service Tool display. Press Enter.
6. Select **Work with service action log** from the Hardware Service Manager display. Press Enter.
7. On the Select Timeframe display, change the **From: Date and Time** field to a date and time prior to when the problem occurred.
8. Search for an entry that matches one or more conditions of the problem:
 - Reference code
 - Resource
 - Date and Time
 - Failing item list
9. Select option **2**, Display failing item information, to display the service action log entry.
10. Select option **2**, Display details, to display location information for the failing part to be replaced. The information displayed in the date and time fields is the date and time for the first occurrence of the specific reference code for the resource displayed during the time range selected.
11. If location information is available, select option **6**, indicator on, to turn on the failing part's indicator light.

Tip: If the failing part does not contain a physical indicator light, a higher-level indicator light will be activated. For example, the indicator light for the backplane or unit that contains the failing part might be lit. In this case, use the location information to locate the actual failing part.

12. Look for the enclosure indicator light to locate the enclosure that contains the failing part.

Deactivate the failing-part indicator light:

If you turned on the indicator light during a removal and replacement procedure, turn it off to complete that procedure. Use the instructions in this section to accomplish this task.

1. Select option 7, Indicator off, to turn off the indicator light.
2. If all problems have been resolved, use the **Acknowledge all errors** function at the bottom of the service action log display.
3. Close the log entry by selecting option 8, Close a new entry, on the service action log report display.

Identify a failing part on a Linux system or logical partition

Use the instructions in this section to learn how to identify a failing part using one of a number of methods on a system or logical partition running Linux.

Locate a failing part and activate the indicator light:

If the service aids have been installed on a system or logical partition running Linux, you can use the instructions in this section to locate the failing part, and then activate the indicator light for that part.

Locate a failing part in a Linux system or logical partition:

If you do not know the location code of the failing part, use the instructions in this section to locate the failing part.

To locate the failing part in a system or logical partition running Linux, follow these steps:

1. Log in as root user.
2. At the command line, type `grep diagela /var/log/platform` and press Enter.
3. Look for the most recent entry that contains a system reference code (SRC).
4. Record the location information.

Activate the indicator light for the failing part:

If you know the location code of the failing part, activate the indicator light to help you locate which part to replace. Use the procedure in this section to accomplish this task.

To activate the indicator light, follow these steps:

1. Log in as root user.
2. At the command line, type `/usr/sbin/usysident -s identify -l<location code>` and press Enter. Substituting the location code of the failing unit for `<location code>`.
3. Look for the system attention light to identify the enclosure that contains the failing part.

Deactivate the failing-part indicator light:

After you complete a removal and replacement procedure, use this task to deactivate the failing-part indicator light.

1. Log in as root user.
2. At the command line, type `/usr/sbin/usysident -s normal -l<location code>` and press Enter. Substitute the location code of the failing unit for `<location code>`.
3. Look for the system attention light to identify the enclosure that contains the failing part.

Identify a failing part using stand-alone eServer diagnostics:

If the operating system is stopped or if you need to stop the system or logical partition to replace the failing part, use the procedure in this section to identify a failing part.

You can use stand-alone diagnostics to identify a failing part in a Linux system, expansion unit, or logical partition. You access these diagnostics from a CD-ROM or from the Network Installation Management (NIM) server. This procedure describes how to use the diagnostics from a CD-ROM. For information on running diagnostics from the Network Installation Management (NIM) Server, see *Running the stand-alone eServer diagnostics from a Network Installation Management server*.

Prerequisites:

- If this server is directly attached to another server or attached to a network, be sure communications with the other servers are stopped.
- Ensure that no other activity is running on the logical partition. Stand-alone eServer diagnostics require use of all of the logical partition resources. No other activity can be running on the logical partition.
- You must have access to the system console to use stand-alone eServer diagnostics.

To use stand-alone diagnostics from a CD-ROM, follow these steps:

1. Stop all jobs and applications, and then stop the operating system on the system or logical partition.
2. Remove all tapes, diskettes, and CD-ROM.
3. Turn off the system unit power.

Note: The next step starts the server or logical partition from the eServer stand-alone diagnostic CD-ROM. If the CD-ROM or DVD-ROM drive is not available as the startup device on the server or logical partition on which you are working, follow these steps:

- a. Access the Advanced System Management Interface (ASMI). See *Managing your server using the Advanced System Management Interface* for information on using the ASMI.
 - b. On the ASMI main menu, click **Power/Restart Control**.
 - c. Click **Power On/Off System**.
 - d. Select the **Service mode boot** from **default boot list** option in the AIX or Linux logical partition mode boot list.
 - e. Click **Save settings** and power on the system. As soon as the optical drive has power, insert the AIX diagnostic diskette.
 - f. Go to step 5.
4. Turn on the system unit power and insert the diagnostics CD-ROM into the CD-ROM drive.
 5. After the keyboard POST indicator displays on the firmware console and before the last POST indicator (speaker) displays, press the 5 key on either the directly attached keyboard or the ASCII terminal. This indicates that a service mode boot should be initiated using the default service mode boot list.
 6. Enter any requested password.
 7. At the Diagnostic Operating Instructions display, press Enter.

Tip: If the Diagnostic Operating Instructions display does not appear, contact your support center for assistance.

8. If the terminal type is requested, use the **Initialize Terminal** option on the **Function Selection** menu to initialize the operating system.

Identify a failing part using the Advanced System Management Interface

If the Linux operating system is running on the system or logical partition, use the procedure in this section to identify a failing part.

To activate the indicator light for a failing part, follow these steps:

1. If the unit ID does not match the label on the system or expansion unit, update the configuration information.
 - For information on setting up the ASMI refer to *Accessing the Advanced System Management Interface*.
 - For information on using the ASMI, refer to *Managing your server using the Advanced System Management Interface*
2. Turn on the failing part indicator light. For instructions, see *Changing service indicators*.

SMP processor cable connections

You might need to disconnect and reconnect this cable to add or remove memory or processors. Use the procedures in this section to accomplish these tasks.

This feature is initially installed by a service provider.

The following procedures describe how to disconnect and reconnect the SMP processor cable from individual model 570 system units.

Disconnect the SMP processor cable from a system unit

You might need to disconnect this cable to add or remove memory or processors. Use the procedure in this section to accomplish this task.

DANGER

When working on or around the system, observe the following precautions:

Electrical voltage and current from power, telephone, and communication cables are hazardous. To avoid a shock hazard:

- Connect power to this unit only with the IBM provided power cord. Do not use the IBM provided power cord for any other product.
- Do not open or service any power supply assembly.
- Do not connect or disconnect any cables or perform installation, maintenance, or reconfiguration of this product during an electrical storm.
- The product might be equipped with multiple power cords. To remove all hazardous voltages, disconnect all power cords.
- Connect all power cords to a properly wired and grounded electrical outlet. Ensure that the outlet supplies proper voltage and phase rotation according to the system rating plate.
- Connect any equipment that will be attached to this product to properly wired outlets.
- When possible, use one hand only to connect or disconnect signal cables.
- Never turn on any equipment when there is evidence of fire, water, or structural damage.
- Disconnect the attached power cords, telecommunications systems, networks, and modems before you open the device covers, unless instructed otherwise in the installation and configuration procedures.
- Connect and disconnect cables as described in the following procedures when installing, moving, or opening covers on this product or attached devices.

To Disconnect:

1. Turn off everything (unless instructed otherwise).
2. Remove the power cords from the outlets.
3. Remove the signal cables from the connectors.
4. Remove all cables from the devices

To Connect:

1. Turn off everything (unless instructed otherwise).
2. Attach all cables to the devices.
3. Attach the signal cables to the connectors.
4. Attach the power cords to the outlets.
5. Turn on the devices.

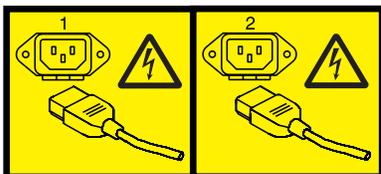
(D005)

To disconnect an SMP processor cable connection from a system unit, complete the following steps:

1. If necessary, open the front door of the rack.
2. Disconnect the power source from the system by unplugging the system.

Note: This system can be equipped with a second power supply. Before continuing with this procedure, ensure that the power source to the system has been completely disconnected.

(L003)



or



3. "Remove the front cover from the model 9116-561 or 570" on page 40.
4. Remove the left edge of the trim kit on the system rack to expose the left edge of the SMP processor cable.

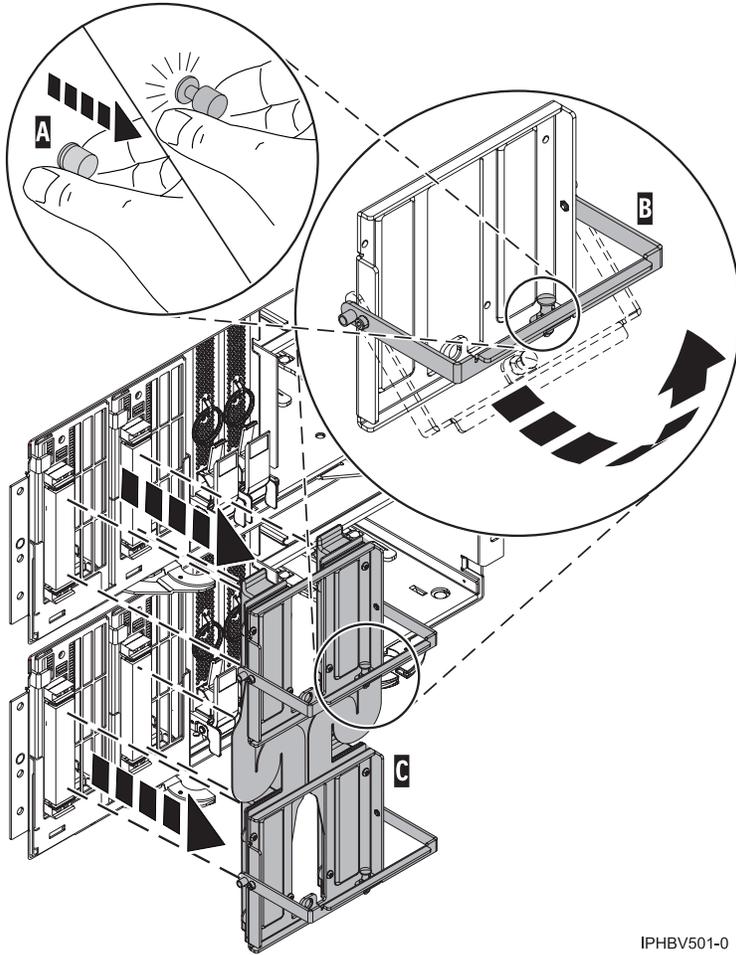
Attention:

Attach a wrist strap to an unpainted metal surface of your hardware to prevent electrostatic discharge from damaging your hardware.

When using a wrist strap, follow all electrical safety procedures. A wrist strap is for static control. It does not increase or decrease your risk of receiving electric shock when using or working on electrical equipment.

If you do not have a wrist strap, just prior to removing the product from ESD packaging and installing or replacing hardware, touch an unpainted metal surface of the system for a minimum of 5 seconds.

5. Unlatch the plastic fastener **A**, as shown in the following figure.
6. Lift the latch handle **B** until the connector is unseated.



IPHBV501-0

7. Carefully pull the connector from the system.
8. When the guide pins are free, carefully pull the flexible cable C away from the system unit to gain access to the system unit.

Reconnect the SMP processor cable to a system unit

You might need to reconnect this cable after adding or removing memory or processors. Use the procedure in this section to accomplish this task.

DANGER

When working on or around the system, observe the following precautions:

Electrical voltage and current from power, telephone, and communication cables are hazardous. To avoid a shock hazard:

- Connect power to this unit only with the IBM provided power cord. Do not use the IBM provided power cord for any other product.
- Do not open or service any power supply assembly.
- Do not connect or disconnect any cables or perform installation, maintenance, or reconfiguration of this product during an electrical storm.
- The product might be equipped with multiple power cords. To remove all hazardous voltages, disconnect all power cords.
- Connect all power cords to a properly wired and grounded electrical outlet. Ensure that the outlet supplies proper voltage and phase rotation according to the system rating plate.
- Connect any equipment that will be attached to this product to properly wired outlets.
- When possible, use one hand only to connect or disconnect signal cables.
- Never turn on any equipment when there is evidence of fire, water, or structural damage.
- Disconnect the attached power cords, telecommunications systems, networks, and modems before you open the device covers, unless instructed otherwise in the installation and configuration procedures.
- Connect and disconnect cables as described in the following procedures when installing, moving, or opening covers on this product or attached devices.

To Disconnect:

1. Turn off everything (unless instructed otherwise).
2. Remove the power cords from the outlets.
3. Remove the signal cables from the connectors.
4. Remove all cables from the devices

To Connect:

1. Turn off everything (unless instructed otherwise).
2. Attach all cables to the devices.
3. Attach the signal cables to the connectors.
4. Attach the power cords to the outlets.
5. Turn on the devices.

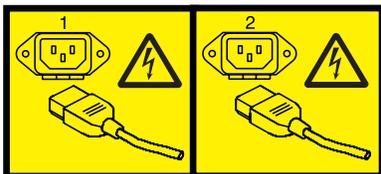
(D005)

To connect an SMP processor cable to a single system unit, complete the following steps:

1. Perform prerequisite tasks as described in “Before you begin” on page 20.
2. Stop all system units. Refer to “Stop the system or logical partition” on page 24.
3. If necessary, open the front rack door.
4. Disconnect the power source from the system by unplugging the system.

Note: This system can be equipped with a second power supply. Before continuing with this procedure, ensure that the power source to the system has been completely disconnected.

(L003)



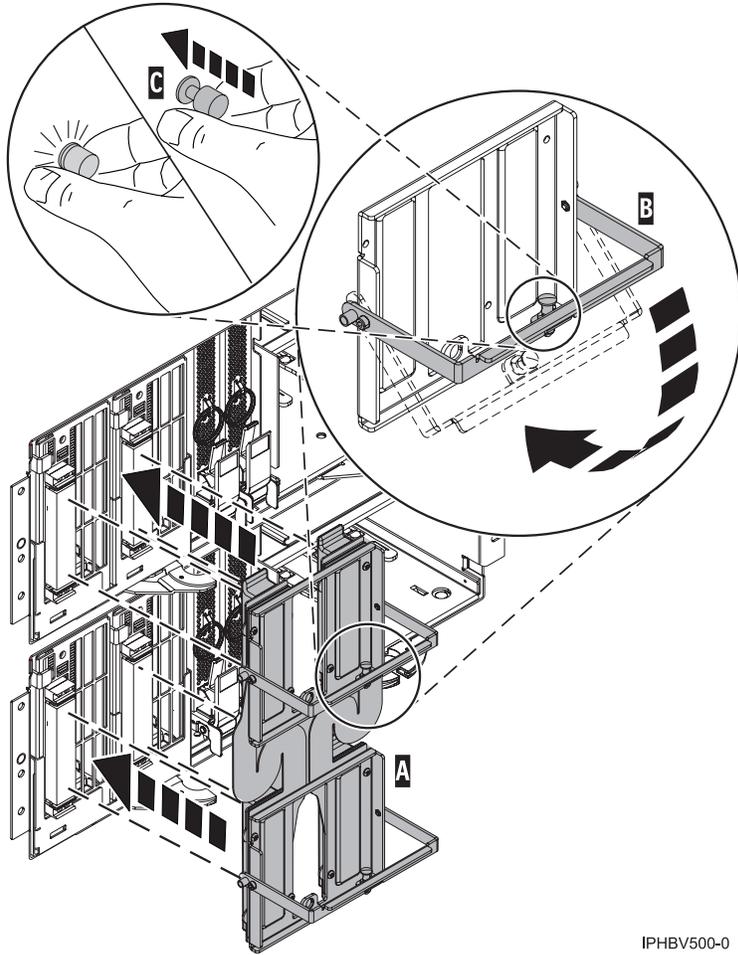
or



5. If necessary, remove the left edge of the trim kit on the system rack.

Attention:

- Attach a wrist strap to an unpainted metal surface of your hardware to prevent electrostatic discharge from damaging your hardware.
 - When using a wrist strap, follow all electrical safety procedures. A wrist strap is for static control. It does not increase or decrease your risk of receiving electric shock when using or working on electrical equipment.
 - If you do not have a wrist strap, just prior to removing the product from ESD packaging and installing or replacing hardware, touch an unpainted metal surface of the system for a minimum of 5 seconds.
6. Lift the latch handle **B** to the open position, as shown in the following figure.



IPHBV500-0

7. Align the guide pins with the connector on the system unit.
8. Carefully push the connector **A** into the system unit connection.
9. Push the latch handle down to seat the pins.
10. Secure the plastic fastener **C**.
11. Replace the left edge of the trim kit.
12. "Install the front cover on the model 9116-561 or 570" on page 41.
13. Close the front rack door.

Appendix. Accessibility features

Accessibility features help users who have a physical disability, such as restricted mobility or limited vision, to use information technology products successfully.

The following list includes the major accessibility features:

- Keyboard-only operation
- Interfaces that are commonly used by screen readers
- Keys that are tactilely discernible and do not activate just by touching them
- Industry-standard devices for ports and connectors
- The attachment of alternative input and output devices

IBM and accessibility

See the IBM Accessibility Center at <http://www.ibm.com/able/> for more information about the commitment that IBM has to accessibility.

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Class A Notices

The following Class A statements apply to the IBM System i models and IBM System p servers with the exception of those that are specifically identified as Class B.

Federal Communications Commission (FCC) statement

Note: This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference, in which case the user will be required to correct the interference at his own expense.

Properly shielded and grounded cables and connectors must be used in order to meet FCC emission limits. IBM is not responsible for any radio or television interference caused by using other than recommended cables and connectors or by unauthorized changes or modifications to this equipment. Unauthorized changes or modifications could void the user's authority to operate the equipment.

This device complies with Part 15 of the FCC rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Industry Canada Compliance Statement

This Class A digital apparatus complies with Canadian ICES-003.

Avis de conformité à la réglementation d'Industrie Canada

Cet appareil numérique de la classe A respecte est conforme à la norme NMB-003 du Canada.

European Community Compliance Statement

This product is in conformity with the protection requirements of EU Council Directive 2004/108/EC on the approximation of the laws of the Member States relating to electromagnetic compatibility. IBM cannot accept responsibility for any failure to satisfy the protection requirements resulting from a non-recommended modification of the product, including the fitting of non-IBM option cards.

This product has been tested and found to comply with the limits for Class A Information Technology Equipment according to European Standard EN 55022. The limits for Class A equipment were derived for commercial and industrial environments to provide reasonable protection against interference with licensed communication equipment.

European Community contact:
IBM Technical Regulations
Pascalstr. 100, Stuttgart, Germany 70569
Tele: 0049 (0)711 785 1176
Fax: 0049 (0)711 785 1283
E-mail: tjahn@de.ibm.com

Warning: This is a Class A product. In a domestic environment, this product may cause radio interference in which case the user may be required to take adequate measures.

VCCI Statement - Japan

この装置は、情報処理装置等電波障害自主規制協議会（VCCI）の基準に基づくクラスA 情報技術装置です。この装置を家庭環境で使用すると電波妨害を引き起こすことがあります。この場合には使用者が適切な対策を講ずるよう要求されることがあります。

The following is a summary of the VCCI Japanese statement in the box above.

This product is a Class A Information Technology Equipment and conforms to the standards set by the Voluntary Control Council for Interference by Information Technology Equipment (VCCI). In a domestic environment, this product may cause radio interference, in which case the user may be required to take adequate measures.

Electromagnetic Interference (EMI) Statement - People's Republic of China

声 明

此为 A 级产品，在生活环境中，该产品可能会造成无线电干扰。在这种情况下，可能需要用户对其干扰采取切实可行的措施。

Declaration: This is a Class A product. In a domestic environment this product may cause radio interference in which case the user may need to perform practical action.

Electromagnetic Interference (EMI) Statement - Taiwan

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The following is a summary of the EMI Taiwan statement above.

Warning: This is a Class A product. In a domestic environment this product may cause radio interference in which case the user will be required to take adequate measures.

IBM Taiwan Contact Information:

台灣IBM 產品服務聯絡方式：
台灣國際商業機器股份有限公司
台北市松仁路7號3樓
電話：0800-016-888

Electromagnetic Interference (EMI) Statement - Korea

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Please note that this equipment has obtained EMC registration for commercial use. In the event that it has been mistakenly sold or purchased, please exchange it for equipment certified for home use.

Germany Compliance Statement

Deutschsprachiger EU Hinweis: Hinweis für Geräte der Klasse A EU-Richtlinie zur Elektromagnetischen Verträglichkeit

Dieses Produkt entspricht den Schutzanforderungen der EU-Richtlinie 2004/108/EG zur Angleichung der Rechtsvorschriften über die elektromagnetische Verträglichkeit in den EU-Mitgliedsstaaten und hält die Grenzwerte der EN 55022 Klasse A ein.

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"Warnung: Dieses ist eine Einrichtung der Klasse A. Diese Einrichtung kann im Wohnbereich Funk-Störungen verursachen; in diesem Fall kann vom Betreiber verlangt werden, angemessene Maßnahmen zu ergreifen und dafür aufzukommen."

Deutschland: Einhaltung des Gesetzes über die elektromagnetische Verträglichkeit von Geräten

Dieses Produkt entspricht dem "Gesetz über die elektromagnetische Verträglichkeit von Geräten (EMVG)". Dies ist die Umsetzung der EU-Richtlinie 2004/108/EG in der Bundesrepublik Deutschland.

Zulassungsbescheinigung laut dem Deutschen Gesetz über die elektromagnetische Verträglichkeit von Geräten (EMVG) (bzw. der EMC EG Richtlinie 2004/108/EG) für Geräte der Klasse A.

Dieses Gerät ist berechtigt, in Übereinstimmung mit dem Deutschen EMVG das EG-Konformitätszeichen - CE - zu führen.

Verantwortlich für die Konformitätserklärung nach des EMVG ist die IBM Deutschland GmbH, 70548 Stuttgart.

Generelle Informationen:

Das Gerät erfüllt die Schutzanforderungen nach EN 55024 und EN 55022 Klasse A.

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В жилых помещениях оно может создавать радиопомехи, для снижения которых необходимы дополнительные меры

Class B Notices

The following Class B statements apply to model 9111-520 (stand-alone version), 9131-52A (stand-alone version), 7047-185 and the 9111-285.

Federal Communications Commission (FCC) statement

Note: This equipment has been tested and found to comply with the limits for a class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult an IBM authorized dealer or service representative for help.

Properly shielded and grounded cables and connectors must be used in order to meet FCC emission limits. Proper cables and connectors are available from IBM authorized dealers. IBM is not responsible for any radio or television interference caused by using other than recommended cables or connectors or by unauthorized changes or modifications to this equipment. Unauthorized changes or modifications could void the user's authority to operate the equipment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interferences, and (2) this device must accept any interferences received, including interference that may cause undesired operation.

Industry Canada Compliance Statement

This Class B digital apparatus complies with Canadian ICES-003.

Avis de conformité à la réglementation d'Industrie Canada

Cet appareil numérique de la classe B respecte est conforme à la norme NMB-003 du Canada.

European Community Compliance Statement

This product is in conformity with the protection requirements of EC Council Directive 2004/108/EC on the approximation of the laws of the Member States relating to electromagnetic compatibility. IBM cannot accept responsibility for any failure to satisfy the protection requirements resulting from a non-recommended modification of the product, including the fitting of non-IBM option cards.

This product has been tested and found to comply with the limits for Class B Information Technology Equipment according to CISPR 22 / European Standard EN 55022. The limits for Class B equipment were derived for typical residential environments to provide reasonable protection against interference with licensed communication devices.

Properly shielded and grounded cables and connectors must be used in order to reduce the potential for causing interference to radio and TV communications and to other electrical or electronic equipment. Such cables and connectors are available from IBM authorized dealers. IBM cannot accept responsibility for an interference caused by using other than recommended cables and connectors.

European Community contact:
IBM Technical Regulations
Pascalstr. 100, Stuttgart, Germany 70569
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Fax: 0049 (0)711 785 1283
E-mail: tjahn@de.ibm.com

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IBM Taiwan Product Service Contact Information

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台灣國際商業機器股份有限公司
台北市松仁路7號3樓
電話：0800-016-888

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Radio Protection for Germany

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Dieses Produkt entspricht den Schutzanforderungen der EU-Richtlinie 2004/108/EG zur Angleichung der Rechtsvorschriften über die elektromagnetische Verträglichkeit in den EU-Mitgliedsstaaten und hält die Grenzwerte der EN 55022 Klasse B ein.

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Deutschland: Einhaltung des Gesetzes über die elektromagnetische Verträglichkeit von Geräten

Dieses Produkt entspricht dem "Gesetz über die elektromagnetische Verträglichkeit von Geräten (EMVG)". Dies ist die Umsetzung der EU-Richtlinie 2004/108/EG in der Bundesrepublik Deutschland.

Zulassungsbescheinigung laut dem Deutschen Gesetz über die elektromagnetische Verträglichkeit von Geräten (EMVG) (bzw. der EMC EG Richtlinie 2004/108/EG) für Geräte der Klasse B.

Dieses Gerät ist berechtigt, in Übereinstimmung mit dem Deutschen EMVG das EG-Konformitätszeichen - CE - zu führen.

Verantwortlich für die Konformitätserklärung nach des EMVG ist die IBM Deutschland GmbH, 70548 Stuttgart.

Generelle Informationen:

Das Gerät erfüllt die Schutzanforderungen nach EN 55024 und EN 55022 Klasse B.

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